FEMA

Need help after Irene?

Register with FEMA

It's easy to get started

Call 800-621-3362 (FEMA)

TTY: 800-462-7585

Online: www.disasterassistance.gov or smart phone: m.fema.gov

You'll be asked for

Your phone number for callback, Social Security number, current mailing address, the address of damaged property, brief description of damages, insurance information (if insured).

You're registered!

You'll be issued a FEMA application ID # for all your future contact with FEMA.

A FEMA disaster housing inspector may call to set up an appointment to view damages.

Assistance may include grants for temporary housing and home repairs, low-interest loans to cover uninsured property losses and other programs to help recover from the effects of the disaster.

Disaster assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 800-621 FEMA (3362). For TTY, call 800-462-7585.

CONNECTICUT DISASTER RECOVERY CENTERS

All of the Disaster Recovery Centers will open on **Thursday, September 8 at noon**. After Thursday, the regular hours will be **Monday through Saturday from 9AM to 7PM and Sunday from 10AM to 3PM**.

The Connecticut DRC locations include:

Fairfield County
Western Greenwich Civic Center
449 Pemberwick Road
Greenwich, CT

Hartford County
Tunxis Community College
271 Scott Swamp Road
Farmington, CT

Litchfield County
Torrington Fire Headquarters
111 Water Street
Torrington, CT

Middlesex County
Department of Police Services
6 Custom Drive
Old Saybrook, CT

New Haven County
Gateway Community College
88 Bassett Road
North Haven, CT

High Plains Community Center
525 Orange Center Road
Orange, CT

New London County
Groton Senior Center
102 Newtown Road
Groton, CT

Tolland County
Community Center
10 South Eagleville Road
Storrs-Mansfield, CT 06268

Windham County
Quinebaug Valley Community College
742 Upper Maple St
Danielson, CT

FEMA INDIVIDUALS AND HOUSEHOLDS PROGRAM (INDIVIDUAL ASSISTANCE- IA)

ALL COUNTIES ARE ELIGIBLE:

- Fairfield
- Hartford
- Litchfield
- Middlesex
- New Haven
- New London
- Tolland
- Windham

WHO CAN REGISTER:

- **All Connecticut Residents** (homeowners, renters) and **businesses** with damage from Hurricane Irene.
- **Please note: If a resident or business called 2-1-1 , provided damage information to their local Emergency Management Director or participated in a FEMA Preliminary Damage assessment --- they are not registered for FEMA assistance (that was data collection ONLY)**
- Residents and businesses who are not sure of the extent of their damages or who are awaiting insurance coverage information should register - **ONCE THE FEMA REGISTRATION CLOSES (November 3, 2011) – NO MORE REGISTRATIONS WILL BE ACCEPTED**

  Note: Although businesses are not eligible for FEMA grants – it is recommended that they register through FEMA. By registering with FEMA they will be referred to the Small Business Administration for the Disaster Loan Program and be informed of any other programs that may offer assistance.

HOW TO REGISTER (APPLY):

Residents and businesses who were impacted by Hurricane Irene may register for disaster assistance **by November 3, 2011 - telephone or on-line**.

1) **To register by phone**, call:

1 -800-621-FEMA (3362)
The TTY line for people with speech or hearing disabilities is (800) 462-7585

2) **To register on-line:**

Applications may also be completed online at www.disasterassistance.gov.

*****If residents have disaster assistance questions, they may call the FEMA Helpline at 1-800-621-3362****

INFORMATION TO HAVE READY WHEN APPLYING FOR ASSISTANCE:

Whether applying online OR over the phone, an applicant should have a pen and paper and the following information ready:

- Your Social Security number (Business - EIN)
- Current and pre-disaster address.
- A telephone number where you can be contacted.
- Insurance information.
- Total household annual income (Business- financial information)
- A routing and account number from your bank (only necessary if you want to have disaster assistance funds transferred directly into your bank account)
- A description of your losses that were caused by the disaster.
- Directions to your property.

After you've completed your application for assistance, you will receive a **FEMA application number. Write down this number and keep it for future reference.**

DISASTER RECOVERY CENTERS (DRC)

Purpose:

A Disaster Recovery Center is an accessible facility or mobile office where **applicants may go for information about FEMA or other disaster assistance programs, or for questions related to their case.**

Some of the services that a DRC may provide include:

- Guidance regarding disaster recovery
- Clarification of any written correspondence received
- Answers to questions and referrals to agencies that may provide further assistance
- Status of applications being processed by FEMA
- Small Business Administration (SBA) loan program information

DRC locations are currently being finalized and will be announced.