

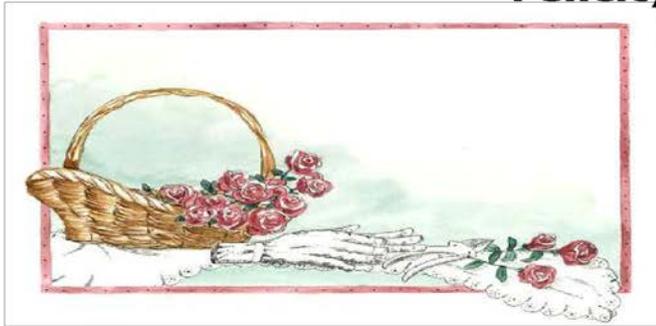
# TRUMBULL SENIOR CITIZEN NEWSLETTER

23 Priscilla Place, Trumbull, CT • Open Monday through Friday 9:00 a.m. – 4:00 p.m.

Tim Herbst.....First Selectman.....203-452-5005  
Jean Ferreira.....Director/Editor.....203-452-5199  
Diane Donahue.....Program Coordinator.....203-452-5199  
Sharon Miller.....Transportation Dispatcher.....203-452-5137  
Linda Ciocci.....Senior Commission Chairperson.....203-268-0265

AUGUST 2012

## Welcome To The Wedding Of Winslow Maxwell Jr. & Felicity Applegate



**Sunday, September 23, 2012  
At 1:00 PM  
The Trumbull Senior Center  
23 Priscilla Place  
Trumbull, CT.  
Donation \$15.00 Includes Show  
And Buffet Dinner**

**Buffet provided by Ludlowe Center for Health , Fairfield Ct. (Trumbull Line)  
Refreshments & Cake provided by NorthBridge Health Care Center, Bridgeport, Ct.**



MEMBERSHIP RENEWAL PAYMENTS ARE PAST DUE  
PLEASE COME TO THE CENTER FROM 1PM TO 4PM ONLY  
TO RENEW YOUR MEMBERSHIP IN PERSON

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News from the Social Services Office (203) 452-5198

ELDERLY/TOTALLY DISABLED RENTERS' REBATE PROGRAM - Trumbull Social Services will be taking applications for this program beginning on Tuesday, May 15<sup>th</sup> through September 15<sup>th</sup>, 2012. Applicants filing must have been born on or before December 31, 1946. Qualified, totally disabled persons are between 18- and 64-years-old ONLY. Please contact Social Services at **(203) 452-5198** to schedule an appointment and to receive detailed documentation requirements. NO WALK-INS. Home visits are available upon request.

**REMINDER: MEMBERSHIP RENEWAL TIME IS HERE!!**

Senior Center membership for 2011/12 expired on June 30<sup>th</sup>. All members must renew for 2012/13 so that they can continue to enjoy the activities and services offered at the Center. Membership renewal forms are available at the Senior Center Office. A downloadable copy of the renewal form also is available from the official Town of Trumbull website ([www.trumbull-ct.gov](http://www.trumbull-ct.gov)). Please feel free to mail in your completed membership renewal form together with your payment. Fees remain \$5 for Trumbull residents (+\$3 for mailed newsletter) and \$10 for nonresidents (+\$4 for mailed newsletter). If you prefer to renew in person, please note that we will be happy to process your renewal Monday through Friday afternoons from 1PM to 4PM. We sincerely appreciate your continued affiliation with the Trumbull Senior Center!!

MONTHLY SHOPPING TRIPS FOR SENIORS WITHOUT TRANSPORTATION WILL BE SUSPENDED FOR JULY AND AUGUST ENJOY YOUR SUMMER!

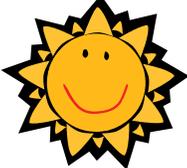


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PLEASE PATRONIZE OUR SPONSORS  
AUGUST 2012 CALENDAR

<b>MONDAY</b> 	9:00 AM 9:30 AM 10:30 AM NOON 1:00 PM	STRENGTH W/GAIL MORANO..... DRAWING CLASS..... SMILE AWHILE REHEARSAL ..... DUPLICATE BRIDGE..... INTERMEDIATE LINE DANCE.....	FUNCTION ROOM MEETING ROOM FUNCTION ROOM MEETING ROOM FUNCTION ROOM
<b>TUESDAY</b> 	9:30 AM 10:00 AM 10:00 AM 10:30 AM 11:00 AM 11:30 AM 12:30 PM	FIT FOR LIFE EXERCISE CLASS..... KNIT AND CROCHET GROUP..... OIL PAINTING CLASS ..... BALLROOM DANCE WITH MIKE STAVOLA.... Wii GAMES ..... ZUMBA LESSONS WITH MIKE STAVOLA..... MEN'S POKER GROUP..... MEXICAN TRAIN DOMINOES.....	FUNCTION ROOM COMPUTER ROOM MEETING ROOM FUNCTION ROOM TV ROOM FUNCTION ROOM CARD ROOM CARD ROOM
<b>WEDNESDAY</b> 	9:30 AM 10:00 AM 10:10 AM 11:00 AM NOON 12:30 PM	NURSE AVAILABLE UNTIL 4:00 PM..... CHAIR EXERCISE WITH RITA..... JAZZERCISE..... TAP DANCE..... PINOCHLE CLUB..... COUNTRY WESTERN LINE DANCE.....	SOCIAL SERVICE TV ROOM FUNCTION ROOM FUNCTION ROOM MEETING ROOM FUNCTION ROOM
<b>THURSDAY</b> 	9:30 AM 10:00 AM 10:00 AM 10:15 AM 11:00 AM 1:00 PM 1:00 PM 1:00 PM	NURSE AVAILABLE..... SLIM APPROACH ..... WATER COLOR CLASS ..... JAZZERCISE..... CHAIR EXERCISE WITH NURSE GAIL ONDY... CANASTA..... PINOCHLE..... LATIN LINE DANCE WITH MIKE STAVOLA....	SOCIAL SERVICE TV ROOM MEETING ROOM FUNCTION ROOM TV ROOM CARD ROOM MEETING ROOM FUNCTION ROOM
<b>FRIDAY</b> 	10:00 AM 10:30 AM 11:00 AM 12:30 PM	ADVANCED OIL PAINTING CLASS ..... TAI CHI..... ITALIAN LESSONS WITH LUCIA..... MAH JONGG.....	MEETING ROOM FUNCTION ROOM LIBRARY MEETING ROOM



## We make house calls

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**203-378-3086**

**AUGUST 2012**

**Senior Community Café**

Meals served Monday through Friday at noon. For reservations call 10:00 AM–NOON

Lunch Reservations (203-378-3086) must be made TWO (2) days in advance.

Monday	Tuesday	Wednesday	Thursday	Friday
		<b>1</b> Baked Filet of Sole & Lemon Sauce, Rice Pilaf & Yellow/Green Squash	<b>2</b> BBQ Chicken Breast , Baked Potato & Sour Cream, Spinach	<b>3</b> Meat Ravioli w/Marinara Sauce & Garden Salad; Garlic Bread
<b>6</b> Chicken Patty on Whole Wheat Bun w/Tomato & Cucumber Salad	<b>7</b> Minestrone Soup & Broccoli Quiche with Peas & Carrots	<b>8</b> "Lazy Man's" Stuffed Cabbage w/Whipped Potatoes & Sautéed Veggies	<b>9</b> Chunky Turkey Salad w/ Pasta Primavera and Vegetables	<b>10</b> Knockwurst, Kraut & Onions w/ Buttered Egg Noodles & Veggies
<b>13</b> Philly Cheesesteak & Macaroni Salad	<b>14</b> Eggplant Parm & Ziti w/Meat Sauce & Salad	<b>15</b> Hawaiian Chicken Quarter w/Rice Pilaf & Veggies	<b>16</b> Veggie Soup; Boneless Pork Chop w/Gravy	<b>17</b> "Pier 17" Fish w/ Baked Yams & Oriental Veggies
<b>20</b> Roast Beef & Au Gratin Potato with Pickled Beet Salad	<b>21</b> Hero Sandwich (Turkey, Ham & Swiss) with Pea Soup	<b>22</b> Liver & Onions w/ Roasted Red Potatoes & Broccoli Florets	<b>23</b> Lemon Pepper Fish, Baked Sweet Potato, and 3-Bean Salad	<b>24</b> Chicken Salad w/Grapes, and Tri-Color Pasta Salad
<b>27</b> Chunky Seafood Salad & Bowtie Spinach Pasta Salad	<b>28</b> Spaghetti & Meatballs w/ Sauce & Herbed Breadstick	<b>29</b> Chicken Teriyaki w/Long Grain Rice & Oriental Veggies	<b>30</b> Roast Turkey w/ Gravy, Mashed Potatoes & Carrot Coins	<b>31</b> *Labor Day Picnic* Cheeseburger w/ Sweet Potato Fries & Cucumber Salad

**2875 Main St., Bridgeport, CT 06606**  
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**Travel Corner**

The Senior Center contracts with independent travel agencies. Upon registration you will be informed of the tour company to which your check must be made payable. All trips have limited seating and are on a first come, first served basis. For more information call **203-452-5199**.

**August 22 (WED)** Lobsterfest @ The Log Cabin, Holyoke, Mass. \$81 p.p.  
Enjoy a feast featuring lobster, ribs & chicken with traditional side dishes. Entertainment by the Pony Tails, a 50's-themed All Girl Band.

**Oct. 4 (THUR)** Octoberfest @ The Log Cabin, Holyoke, Mass. \$81 p.p.  
Enjoy traditional German cuisine, including weiner schnitzel, potatoes and beer or wine. The Riverboat Ramblers will entertain you with their Oom-pah-pah Show!

LINE DANCE FOR BEGINNERS, ANYONE?

We are polling members to determine if there is sufficient interest in initiating a beginner-level line dance class to accommodate those individuals who cannot participate at the intermediate level currently offered.

Please call **203-452-5199** to place your name on our interest list.

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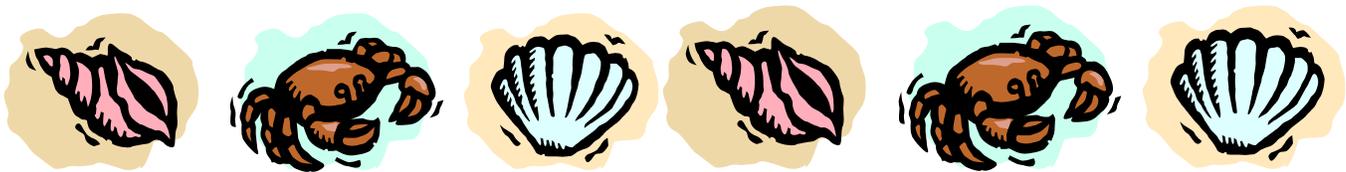
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AARP DRIVER SAFETY PROGRAM

Take the classroom refresher course especially designed for drivers aged 50+. Fees are \$14/\$12 for AARP members. The next class will be held Friday, September

● AUGUST BINGO

**Friday, August 24<sup>th</sup> at 1PM** in the Nutrition Room. Refreshments will be provided by **Maefair Health Care Center** of Trumbull.



### **MUSIC & MOVEMENT CLASS**

Positive brain stimulation, healthful living, social interaction and the understanding of various cultures & historical periods are combined in a ***Music & Movement*** class taught by Nancy Goncalves (date/time TBD). Dance moves incorporating gentle ballet stretching and jazz/tap techniques are set to music of various styles and cultures and can be modified to meet the various needs and ability levels of the participants. If you are ready to have some fun through music and movement, please call the Center @ **203-452-5199** to be added to our interest list.

**Watch Trumbull News on Channel 17 or 99...**



**...Keeping Trumbull Tuned In**  
Check the weekly schedule at [www.trumbullps.tv](http://www.trumbullps.tv)

### **Susan B's Salon**

Open in the lower level of the Senior Center. Services include haircuts for men & women, manicures, and pedicures performed by licensed professionals. For salon hours, prices and appointments please call **203-270-7149**



## PLEASE PATRONIZE OUR SPONSORS



We are collecting unused leftover holiday greeting cards & envelopes with the intention of forwarding them come holiday time to the men and women currently serving in the armed forces and to those who have been wounded in the line of duty. If you would like to contribute, please bring your cards & envelopes to the Senior Center and leave them in the basket outside the Arts Commission office. Thank you in advance for your participation, and God Bless America.



### *Trumbull Community Women Food Pantry Donation Project @ the Trumbull Library*

**Trumbull Community Women** maintain donation bins at the Main Branch Trumbull Library for contributions to the Trumbull Food Bank. Acceptable donations include non-perishable food items, paper products (paper towels, toilet paper, etc.), and toiletries (shampoo, soap etc.). Please note that items cannot be accepted that are expired and, instead, must be discarded. Consider making a difference by donating to the Trumbull Community Women Food Pantry Donation Project. Year-to-date donation totals are as follows:

<u>MONTH</u>	<u>TOTAL DONATIONS</u>
April	57 items
May	126 items
June	125 items

#### **OLD TOWNE RESTAURANT**

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Served Daily  
Dinner Hours 5-11  
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Dine in Bar

Catering Available Up to 90 people  
on/off premises

#### *CALLING ALL BOCCI PLAYERS*

If you are interested in joining, please call  
**John Lang @ 203-445-8325** for details.

## PLEASE PATRONIZE OUR SPONSORS



## **2012 TRUMBULL SMILE A WHILE PERFORMANCE SCHEDULE**

- AUGUST:**           **8/22/12 (WED) @ TBD**  
Prospect Senior Center  
6 Center Street, Prospect  
203-758-5300
- SEPTEMBER:**   **9/5/12 (WED) @ 2:30pm**  
Bridgeport Health Care Center  
600 Bond Street, Bridgeport  
203-384-6400  
**9/19/12 (WED) @ 2:30pm**  
Hewitt Health & Rehabilitation Center  
45 Maltby Street, Shelton  
203-924-4671
- OCTOBER:**       **10/3/12 (WED) @ 2:30pm**  
Lord Chamberlain Rehab Center  
7003 Main Street, Stratford  
203-375-5894  
**10/10/12 (WED) @ 2:30pm**  
Maefair Health Care Center  
Maefair Court, Trumbull  
203-459-5153  
**10/17/12 (WED) @ 2:15pm**  
Jewish Home for the Elderly  
175 Jefferson Street, Fairfield  
203-365-6400
- NOVEMBER:**     **11/2/12 (FRI) @ 2:30pm**  
Cambridge Health & Rehab Center  
2428 Easton Turnpike, Fairfield  
203-372-0313  
**11/14/12 (WED) @ 2:30pm**  
St. Joseph's Manor Care & Rehab Center  
6448 Main Street, Trumbull  
203-268-6204  
**11/29/12 (THUR) @ 2:30pm**  
Spring Meadows Assisted Living  
6949 Main Street, Trumbull  
203-261-2006

The Smile Awhile group is looking for volunteers. If you are a seamstress or a crafter, please consider helping with small sewing and crafting projects. Also, the group would like to add a singer. Interested persons may contact **Joy Koch** at **203-735-2457** for details.



## COMMUNITY CALENDAR FOR AUGUST 2012

### Third-Age Brown Bag Book Club

This group is a lunchtime book club for seniors; it is held every third Tuesday of the month from noon to 1PM in the Program Room at the Fairchild-Nichols branch of the Trumbull Library. This month's session will be held **Tuesday, August 21st**. Call **203-452-5196** to inquire about space or about the next title.

### Summer Concerts at the Trumbull Town Hall Gazebo

*Concerts begin at 7:00PM. In case of rain, concerts will be held in the Community Room of the Trumbull Library (Main Branch).*

**Tuesday, August 7th:** Glamour Girls; Sponsored by HAMMERS HEALTHCAREIMAGING, LLC.

**Tuesday, August 14th:** Midnight Rodeo (Country); Sponsored by Fairfield County Bank.

**Tuesday, August 21st:** Mia & the Riff (Soul, R&B, Funk, Rock & Roll);  
Co-Sponsored by Spring Meadows & Trumbull Recreation.

**Tuesday, August 28th:** Yesteryear (Doo Wop, 50s & 60s); Sponsored by TD Bank.

### Local Community Farmers' Markets

**Trumbull Farmers' Market:** Thursdays through Oct. 25, 2 to 6PM, @ Long Hill Green, 6500 Main Street, Trumbull.

**Seymour Farmers' Market:** Tuesdays through Oct. 23, noon to 6PM, @ the Senior Center, 20 Pine Street, Seymour.

**Stratford Farmers' Market:** Mondays through late October, from 2 to 6PM, @ Deluca Field, 1000 Main Street, Stratford.

**Monroe Farmers' Market:** Fridays through October 26, 3 to 6PM, @ the Monroe Town Green, 6 Fan Hill Road, Monroe.

**Shelton Farmers' Market:** Through November, on Saturdays from 9AM to 1PM, and on Wednesdays from 3 to 6PM, near The Riverwalk, at 100 Canal Street, Shelton.

**Easton Farmers' Market:** Saturdays through October, 9 to noon, next to the EMS building on Sport Hill Road, Easton.

### Trumbull Youth Association (TYA) Presents FOOTLOOSE

The Trumbull Youth Association (TYA) is offering a free Senior Citizen performance of their summer production, **Footloose**, on **Wednesday, August 1<sup>st</sup> at 7pm** at the Madison Middle School Auditorium, located at 4630 Madison Avenue in Trumbull.



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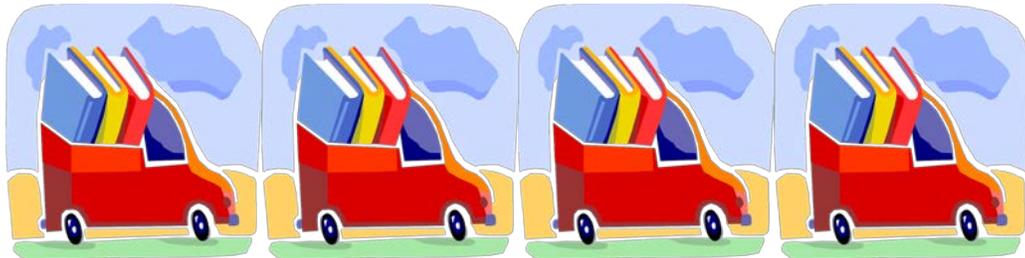
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## TRUMBULL LIBRARY COMES TO YOU!

*Homebound Service is a free program provided through a partnership between the Trumbull Library and the Trumbull Community Women. This service enables homebound Trumbull residents to enjoy the Library's collections without having to visit the facility. All that is needed is a Trumbull Library card!! If you do not have a card, the Library will provide one for your use. Materials eligible for borrowing include all print and/or audio materials that currently circulate, and the participant may borrow up to five (5) items per delivery. Materials will be delivered & picked up once per month. No fines or charges apply to this service. If you are interested in becoming a Homebound Service participant, please call 203-452-5129 to arrange for a Library Volunteer to initiate an interview in your home for determining your reading and/or listening preferences and for establishing a date for delivery & pick-up of borrowed materials.*



## **DON'T FORGET YOUR TRUMBULL PARKING STICKER!**

The only valid Trumbull Park permit is the white, rectangular-shaped sticker with blue lettering which states "**TRUMBULL RESIDENT**" and "**EXPIRES JUNE 2010**". This sticker will be valid through the 2012 season and may be issued at the Town Hall Annex (5892 Main Street) Mondays through Fridays from 9am to 5pm. No fee is required; however, motor vehicle registration must be presented at the time of issuance to confirm residency. The stickers are issued on private passenger, combination and/or camper vehicles. NOTE: Commercial vehicles are excluded from our parks by ordinance. Any vehicle parked in any Trumbull Park facility that does not display this valid sticker will be subject to a \$25 ticket (whether or not the registered owner is a town resident). Residents entering the swimming areas must display a drivers' license or other photo ID which shows proof of residency to gain entrance. Contact the Recreation Department @ **203-452-5060** with any questions or to inquire about obtaining temporary Trumbull Park permits for childcare providers and/or guests, and permits for use of local parks for picnics.

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## Recycling News

The Town of Trumbull is seeking everyone's participation with the single stream recycling program. Single stream recycling has been in effect in Trumbull since last October. A recent recycling survey revealed that many residents have not heard about the single stream recycling program. What does single stream mean? Single stream means that you can now put all recyclables in the bin without having to sort or bundle the paper separately from the other items.

Trumbull's recycling used to go to a processing sorting facility where paper was sorted separately from the cans, bottles and other containers. Now, sorting technology has advanced to where paper and all other containers can be mixed and then sorted. Other technological advances, such as optic eyes that detect different types of plastic, have speeded up the sorting process and cut down on the need for manual sorting.

The new processing facilities also accept more recyclables. Many new types of paper can now go in the bin. In addition to corrugated cardboard, residents can place milk and juice cartons, boxboard such as cereal and pasta boxes, paper towel rolls and egg cartons in their blue bins. More plastics can go in too. Look for the recycling symbol on the container with the number inside. All plastics #1-7 can now go in the bin. Please do not put in plastic bags or styrofoam. A complete list of acceptable and unacceptable items can be found on the town website at [www.trumbull-ct.gov](http://www.trumbull-ct.gov). For questions, contact Trumbull's recycling coordinator, Robin Bennett, at 203-452-5056 or at [robin.bennett@trumbull-ct.gov](mailto:robin.bennett@trumbull-ct.gov).

Recycling is an easy way to reduce waste and keep taxes down. Residents pay high garbage disposal tipping fees through their taxes. In contrast, recyclables are a source of revenue for the town. Recycling also helps conserve natural resources. According to the Connecticut Department of Energy & Environmental Protection, every ton of recycled paper can save 17 trees, 380 gallons of oil, 3 cubic yards of landfill space and 7,000 gallons of water. Do your part – Recycle!

Recycling bins can be purchased for \$5 each at the town's Highway Department Monday-Friday from 7 am – 3:30 pm. Residents also can use their own well-marked containers.



# Trumbull Single Stream Recycling

Put all recyclables in one container – 203-452-5056



## Acceptable Items:



plastics #1-7



cardboard



newspaper



magazines, catalogs, junk mail,  
white and colored paper



milk & juice cartons



empty aerosol



glass bottles & jars



aluminum & steel  
cans, foil food trays



boxboard



## Unacceptable Items:



plastic bags, flower pots,  
plastic toys & styrofoam



light bulbs, drinking  
glasses



pots & pans



motor oil, antifreeze & paint

## Trumbull Senior Center Services Survey

The following survey will be conducted to measure satisfaction with The Trumbull Senior Center. This survey will be instrumental in identifying our participant's needs and the delivery of efficient services.

1. How often do you visit the Senior Center?

Daily \_\_\_\_\_ A few days a week \_\_\_\_\_ 3-5 times per month \_\_\_\_\_  
Once a month \_\_\_\_\_ Never \_\_\_\_\_ Comments: \_\_\_\_\_  
\_\_\_\_\_

2. Are You a member of the Trumbull Senior Center?

YES \_\_\_\_\_ NO \_\_\_\_\_

3. If yes, are you Trumbull resident or non-resident member?

Resident \_\_\_\_\_ Non-Resident \_\_\_\_\_

4. How long have you been a resident?

Less than 3 years \_\_\_\_\_ More than 3 years \_\_\_\_\_ 5+ years \_\_\_\_\_

5. If you are a member, do you think you receive good value for your Membership dues?

YES \_\_\_\_\_ NO \_\_\_\_\_

6. If no what changes or additions would you like to see with programing?

\_\_\_\_\_  
\_\_\_\_\_

7. Are there any PROGRAMS OR ACTIVITIES in which you would like to participate that are not offered at the Trumbull Senior Center?

YES \_\_\_\_\_ NO \_\_\_\_\_

8. If yes what programs or types of programs would like offered?

\_\_\_\_\_

9. Are you satisfied with the trips and cost of trips offered at the Senior Center?  
Please keep in mind that there must be a minimum of 40 persons on each trip in order for it not be cancelled.

YES \_\_\_\_\_ NO \_\_\_\_\_

If no why? \_\_\_\_\_

**10. Do you eat Lunch at Senior Community Cafe?**

**YES** \_\_\_ **NO** \_\_\_\_\_

**If yes are you satisfied with the meals?**

**YES** \_\_\_\_\_ **NO** \_\_\_\_\_

**If no why?** \_\_\_\_\_

**Do you have any ideas or suggestions?** \_\_\_\_\_

**11. Do you read the monthly Senior Center Newsletter?**

**YES** \_\_\_\_\_ **NO** \_\_\_\_\_

**Are there any improvements that you would like to suggest?**

**YES** \_\_\_\_\_ **NO** \_\_\_\_\_

**If yes, what improvements you would you like to suggest?**

\_\_\_\_\_

**12. How do you find out about programs and services offered at the Trumbull Senior Center?**

**Monthly Newsletter** \_\_\_\_\_

**Town of Trumbull Website** \_\_\_\_\_

**Flyers in Building** \_\_\_\_\_

**Word of Mouth** \_\_\_\_\_

**Other** \_\_\_\_\_

**13. Do you volunteer at the Senior Center?**

**YES** \_\_\_\_\_ **NO** \_\_\_\_\_

**If no, what could we do to encourage you to volunteer?**

\_\_\_\_\_

**14. The building satisfies my needs:**

**Always** \_\_\_\_\_ **Sometimes** \_\_\_\_\_ **Rarely** \_\_\_\_\_ **Never** \_\_\_\_\_

**If no what suggestions would you make for improvements?**

\_\_\_\_\_

**15. Would you attend programs or visit the Trumbull Senior Center if it were open during the evening?**

**YES** \_\_\_\_\_ **NO** \_\_\_\_\_

16. Would you attend programs or visit the Trumbull Senior Center if it were open during weekends?  
YES \_\_\_\_\_ NO \_\_\_\_\_

17. Are you satisfied with the services you have received from the information desk?  
YES \_\_\_\_\_ NO \_\_\_\_\_

If no, why? \_\_\_\_\_

18. The process to purchase or renew membership is  
Excellent \_\_\_\_\_ Good \_\_\_\_\_ Poor \_\_\_\_\_

19. The process to register for PROGRAMS is  
Excellent \_\_\_\_\_ Good \_\_\_\_\_ Poor \_\_\_\_\_

20. New members are made to feel:  
Welcome and aware of programs, policies and building layout \_\_\_\_\_  
Welcome, but not aware of programs, policies or layout \_\_\_\_\_  
Unwelcome, but aware of programs, policies and building layout \_\_\_\_\_  
Unwelcome \_\_\_\_\_  
Comments: \_\_\_\_\_

21. Attending the Trumbull Senior Center has improved my quality of life  
YES \_\_\_\_\_ NO \_\_\_\_\_

22. Would like to see the membership age be lowered to 55 years of age?

Yes \_\_\_\_\_ NO \_\_\_\_\_ Coments: \_\_\_\_\_

Name \_\_\_\_\_ Telephone: \_\_\_\_\_

## Senior Transportation Services Survey

The following survey will be conducted to measure satisfaction with the Senior Transportation Services provided by the Trumbull Senior Center. This survey will be instrumental in identifying our client's needs and the delivery of efficient services.

When completing this survey please keep in mind that a waiting period should be expected. Rides are provided on an hourly basis and can accommodate up to three riders during a given hour.

1. Do you find it easy to schedule transportation appointments?  
\_\_\_\_ Comments: \_\_\_\_\_
2. Do you find the individual taking the appointment to be pleasant and helpful? \_\_\_\_ Comments: \_\_\_\_\_
3. Does the van arrive on time for your appointments?  
\_\_\_\_ Comments: \_\_\_\_\_
4. Are drivers polite and courteous?  
\_\_\_\_ Comments: \_\_\_\_\_
5. Do drivers abide by rules and regulations of the road?  
\_\_\_\_ Comments: \_\_\_\_\_
6. Do drivers pull over to the curb when using their cell phones?  
\_\_\_\_ Comments: \_\_\_\_\_
7. Is your wait time for the bus 30 minutes or less?  
\_\_\_\_ Comments: \_\_\_\_\_
8. Is the van clean and in good working condition?  
\_\_\_\_ Comments: \_\_\_\_\_
9. Are you returned from your trip in a prompt and courteous manner?  
\_\_\_\_ Comments: \_\_\_\_\_
10. Overall are you satisfied with the transportation service?  
\_\_\_\_ Comments: \_\_\_\_\_
11. Do you have any issues, concerns, ideas or information that may improve Our services? \_\_\_\_\_

Name \_\_\_\_\_ Telephone: \_\_\_\_\_