Town Council
Town of Trumbull
CONNECTICUT
www.trumbull-ct.gov

TOWN HALL
Trumbull

TELEPHONE
(203) 452-5000

FINANCE COMMITTEE
FY2026-2027 BUDGET DEPARTMENT HEARING
MINUTES
APRIL 27, 2026

CALL TO ORDER: The Chair called the meeting to order at 6:32 p.m. All present joined in the Pledge of Allegiance.

ROLL CALL: The clerk called the roll and recorded it as follows:

PRESENT: Nicole Satin Chairman, Mary Isaac, Vice Chairman, Christine El Eris, Tom Broderick, John Foreman, Richard Wolf, Bill Mecca, Alternate, Tony Scinto, Alternate

ALSO PRESENT: First Selectman Tesoro, Chief Administrative Officer Cynthia Katske, Town Attorney Daniel Schopick, Town Council Chairman Ashley Gaudiano, Town Council members Joy Colon, Matt Dunn, Jennifer Winschel, Jerrod Ferrari, Steven Spillane, Bill Chin Director of Technology, EMS Chief Collin Bassett, Assistant EMS Chief Andrew Weber

---

The Town Council Finance Committee extended its scheduled budget hearings to hear from EMS Chief Colin Bassett and Director of Technology Bill Chin.

02 Public Safety

EMS – 01022600

Chief Bassett provided an overview of the budget and future plans:

- Continue to focus on increasing staff primarily fulltime. Over the past three (3) years staffing has been increased, has help stabilize call trends and mutual aid reliance. The goal is to increase the number of calls done year over year and they have been able to do that.
- Recently implemented whole blood on ambulances, a joint initiative with the sponsor hospital and multiple services increases survivability for those patients that need blood and surgery. They cannot perform surgery on the ambulance, but now have the ability to

give whole blood on the ambulance, and just kind of continue to meet the growing needs of the community best they can.

- Started public training initiatives with the fire and police departments to enhance community education.
- Finalizing a radio project to migrate to the state core, a capital project started before his time as Chief.
- He noted a 10-15% population influx and an advanced age population with that comes higher health risks. EMS has also increased assistance to other communities.
- Continue to work with the Fleet department to replace ambulances on a standardized schedule.
- Day to day costs have risen and have had to make adjustments, noting the price of Narcan has gone up.
- Police have their own training on Narcan at the academy and do have a Sargent in charge of their training division.
- Trumbull is not seeing massive swells and declines in the use of Narcan. A lot of what they we see is not intentional, sometimes it's accidental. Someone forgets they took a medication, and then takes another dose. That's part of the Narcan leave behind kit they have. It's not just for people that overdose and have a drug problem.
- There is always a challenge to predicting emergencies and the Chief spoke to the need for flexible staffing.
- Maintaining the AED's in town falls under the nursing department. Police is responsible theirs in the cars.
- The availability of career tracks and tuition reimbursement for volunteer training was confirmed and highlighted the progression from volunteer to full-time EMT and paramedic.
- The Chief emphasized the importance of training and unit cohesion for better patient care.

01 General Government

Technology – 01012600

Bill Chin detailed the following of what has been done to date and future plans:

- Upgraded fiber Internet to one gig for the main pipe and migrated the library to the CEM fiber.
- Replaced older workstations and laptops, and half of the wireless access points with the rest to be completed by July avoid security risks from outdated hardware. Plans to continue workstation replacement cycles.
- Upgrade virtual server hosts that currently run the town's virtual server platform to ensure continued performance and support.as the main servers are old.
- Replace the library's outdated HP 2920-series switch stack and repurpose the existing switches to other town buildings, resolving the port shortage and enabling future technology additions.
- Described the use of the KnowBe4 platform for phishing training and testing. Employees are trained annually, and weekly phishing tests are conducted and mentioned a low phishing click rate and the effectiveness of the training. There is ongoing network security measures.

- Plan and execute the replacement of the existing VoIP phones at the BOE and other locations, coordinating with the BOE and the VoIP vendor to select and deploy the next-generation system.
- The town hall, the town network, is connected, and we have the ability to connect to senior center or the recreation department, police department, etc. There are varying levels of security within those buildings. Everything is pushed to the cloud multiple times a day.
- Review the town's phone system to identify and eliminate unused fax lines and other redundant phone numbers, starting with departments that have already indicated they no longer use certain lines.
- Replaced our patch management solution, which has been really, really helpful, lot more than they thought it would be and rolled in our ticketing system into that, They will be doing mobile device management and computers as part of the ongoing IT security and management improvements.
- They average 30-40 work order tickets per week, although support is hard to predict, it really depends on the week. It is a cloud at a data center which has multiple redundancies.
- There was some discussion on the use of AI in network security and antivirus systems.
- The committee also discussed potential cost savings from integrating the BOE's MUNIS system with the town's. The Chair inquired about the preliminary steps for evaluating potential savings and synergies. It was suggested to start with a discussion between the first selectman and the superintendent.
- The idea of a single phone number for town services is considered, but public education would be required.

ADJOURNMENT: There being no further business to discuss and upon motion made by Mecca, seconded by Foreman the Finance Committee adjourned by unanimous consent at 7:02 p.m.

Respectfully Submitted,

Margaret D. Mastroni

Margaret D. Mastroni, Clerk