

**TOWN OF TRUMBULL
CONNECTICUT**

Trumbull Emergency Medical
Service Commission

Diane Mayo, Chairman



TEMS
250 Middlebrooks Avenue
Trumbull, CT 0661
203-452-5146

Leigh Goodman, Chief

Trumbull Emergency Medical Service Commission
June 25, 2019
7:00 pm
Trumbull Town Hall

Present: Chairman Diane Mayo, Commissioners Jeffrey Pranger, Matthew Wheeler, Philip Lukianuk (entered at 7:13 pm), and Thomas Kiely, Jr.

Also Present: Chief Leigh Goodman

Absent: Dr. Shea Gregg and Joel Hirshfield

The meeting was called to order at 7:00 pm by Chairman Mayo followed by the Pledge of Allegiance.

Public Comment

No public comment.

Past Minutes

Motion was made by Mr. Wheeler to approve the EMS Commission minutes of March 26, 2019 as written. Seconded by Mr. Pranger and approved with one abstention from Mr. Kiely.

The minutes of April 16 and May 13 were tabled for approval until the next meeting.

Chief's Report

Chief Goodman reviewed her reports from April, May and June noting several outreach programs, Open House activities and the new EMT class starting on July 8. (Copies are attached to the minutes).

Old Business

1. Billing – Chief Goodman noted the billing contract was awarded to Quick Med Claims (QMC). It takes approximately three months to switch the billing process from Comstar. Some staff training may be necessary to assist with documentation. Chief Goodman is reviewing the revenue recovery documents from the new service.

Mr. Lukianuk entered at 7:13 pm.

2. Holdsworth Report – EMS staff met with the Administration regarding the draft Holdsworth report. Further discussion will be held with Administration regarding the recommendations within the report.

3. Internal Audit Update – Chief Goodman noted the Internal Auditor requested updates on the recommendations made in her initial report to the Board of Finance. These included recommendations on billing services, write-off policy, Special Agency Accounts and staffing. The Internal Auditor will be making a presentation to the Board of Finance in the near future with these updates.
4. emsCharts – TEMS was set up as a subset of Stratford EMS several years ago at the request of Sponsor Hospital. Whenever updates need to be done, it affects the Stratford, Easton, Monroe and Trumbull programs. Chief Goodman was requested recently to sign a Business Agreement with Stratford that would give them permission to look at all TEMS statistics as the administrators of the emsCharts program. This was unacceptable to our service, Stratford withdrew as administrator and will now only have control over their own town and Chief Goodman was asked to control the three remaining towns as a group. She can make changes to the program for our town for some areas of the program but Sponsor Hospital will need to change anything that affects all the towns for charting.
5. EMS Building Renovations/Upgrades – Chief Goodman noted she is preparing a proposal, with the help of John Marsilio from Public Works, for updating the current EMS building situation. The current building is outdated and does not meet the needs of the department. The building has not been updated to any extent since it was built in 1976 and it does not provide the service with enough space for community outreach, staff and vehicles required at this time. Health issues also need to be addressed.
6. BLS Staffing Status – Current Vintech contract for BLS staffing ends 2020.

New Business

1. CPR Supplies – after discussion, motion was made by Mr. Kiely to approve up to \$1,000 for CPR manikins and supplies, seconded by Mr. Lukianuk and approved unanimously.
2. Executive Administrative Assistant Position – Chief Goodman is working with Human Resources to fill this position when Barbara Crandall retires in the fall.
3. 904 Replacement – Chief Goodman is working with the Purchasing Department and Highway to work out details to replace 904 that was purchased in 2013.

Adjournment

There being no further business, motion was made by Mr. Lukianuk to adjourn the meeting at 8:17 pm. Seconded by Mr. Pranger and approved unanimously.

Respectfully submitted,

Barbara Crandall
Executive Administrative Assistant

TEMS COMMISSION REPORT

04/2019 ONE TOWN ONE TEAM

DEFENSIVE TACTICS FOR FIRST RESPONDERS

Trumbull EMS proudly hosted this dynamic and crucial 2 day course covering hands on skills and drills for self defense, tactics versus techniques, what "reasonable" means in self defense, winning the 4 battles: mind, media, street and courts, and debunking the "combative patient."



COMMUNITY ENGAGEMENT

4/8 Tashua Girl Scout Troop Visit to EMS

4/13 Daisy troop visit to TEMS for Women in Public Safety with TPD and SWRCC

4/22 CPR for TECC

4/23 Community Hands Only CPR

4/24 Community Opioid Prevention Class/ TPAUD meeting

4/25 TEMS at Bridgeport Hospital's bring your kids to work day.

4/26 TEMS at Madison Middle School Health Fair

4/26 TEMS at Booth Hill Elementary 3rd Grade Health Fair

4/27 TEMS hosts National Spring Drug Take Back day (collab with TPD and TPAUD)

4/30 Ride to School Tashua Elementary School

CLINICAL EDUCATION

4/2 IM Epinephrine Administration for EMTS

4/6-7 Defensive tactics for First Responders

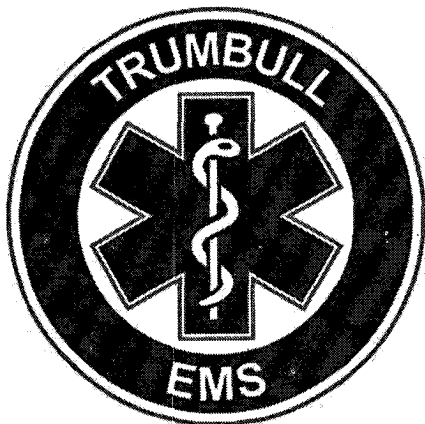
4/11 IM Epinephrine Administration for EMTS

4/27 ITLS for Advanced Providers

4/29 IM Epinephrine Administration for EMTS

4/30 Bridgeport Hospital Advanced Simulation Lab CME

"Wow. I really loved the sim lab. I was scared to go but it was the best learning experience and I hope we can do more of these. Thank you for providing us these amazing opportunities"



Prompt and efficient prehospital emergency medical care and transport.

EMT CLASS #TEMSW19

Class is complete and students are taking national registry exams. Summer Class has been established and revisions to structure, teaching modality are underway to enhance and grow program.

We received a card this week thanking you both for your patient care. You attended to a patient recently, and he and his wife wanted to thank you. They wrote "Brad and Meg were expertly trained, compassionate and ready to help by asking appropriate questions". They thanked you "from the bottom of their hearts".

YEARLY CALL ANALYSIS

2018	JAN.	FEB.	MARCH	APRIL	MAY	JUNE	JULY	AUGUST	SEPT.	OCT.	NOV.	DEC.	TOTAL
DAYS	31	28	31	30	31	30	31	31	30	31	30	31	
TOTAL CALLS	416	355	369	367	414	416	401	453	372	450	402	414	4829
TEMS COVERED	391	329	348	352	380	390	372	392	339	429	362	381	4465
PERCENT COVERED	94%	92%	94%	96%	91%	93%	92%	86%	91%	95%	90%	92%	92%
MUTUAL AID	30	34	20	22	34	29	31	36	36	40	41	38	391
TOTAL RESPONSE TIMES	7.9	7.8	7.3	7.1	7.6	7.5	8.1	7.8	7.7	7.6	7.9	7.3	7.633333
TRANSPORT RATE	72%	70%	73%	78%	77%	65%	77%	75%	78%	76%	85%	78%	75%
ALS INTERCEPT	6	9	10	9	1	7	15	24	2	15	7	7	112
2019	JAN.	FEB.	MARCH	APRIL	MAY	JUNE	JULY	AUGUST	SEPT.	OCT.	NOV.	DEC.	TOTAL
DAYS	31	28	31										
TOTAL CALLS	383	380	406										1169
TEMS COVERED	357	363	382									11	1102
PERCENT COVERED	93%	95%	94%										94%
MUTUAL AID	26	24	26										76
TOTAL RESPONSE TIMES	7.2	7.7	7.2										7.7
TRANSPORT RATE	75%	72%	75%										75%
ALS INTERCEPT	8	9	8										25

STRONG WORK ROB SIEGRIST, CHRIS CALKINS AND ROSE BENDER ON STEMI ALERT: FMC-ECG2MIN- ALERT 2 MINS; CRITICAL AIRWAY MANAGEMENT: CHRIS LOVELL AND JACKIE RIZZITELLI

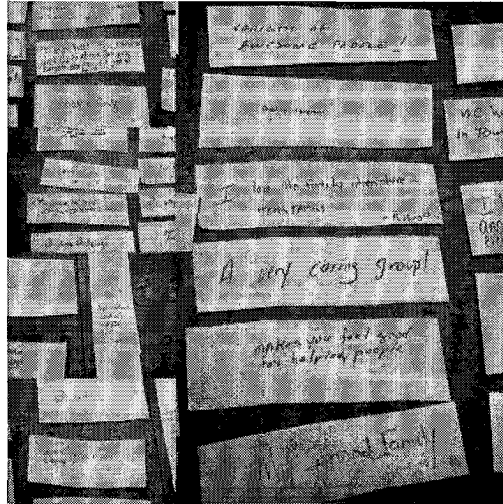
EQUIPMENT UPDATE

I-pads are up and running with most staff comfortable on using them and training available.

New Paramedic Bags were ordered and rolled out with very positive response.



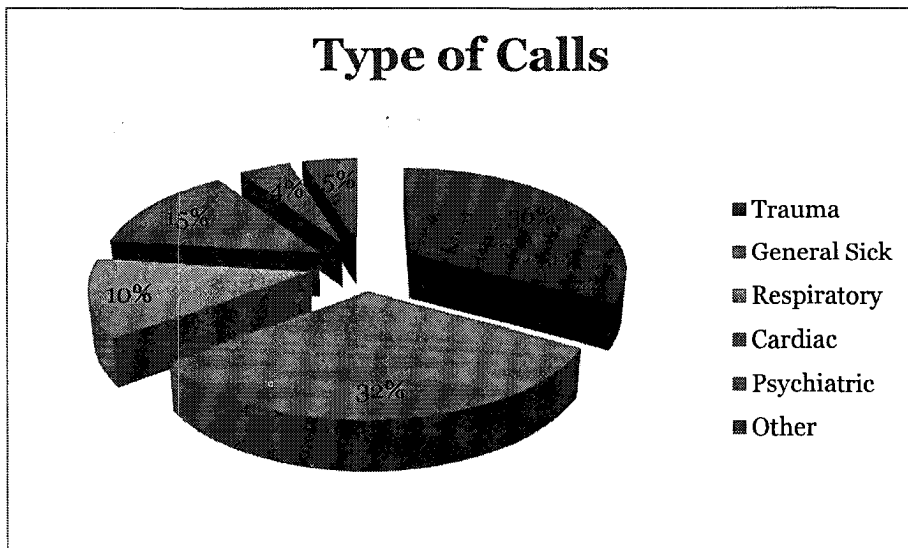
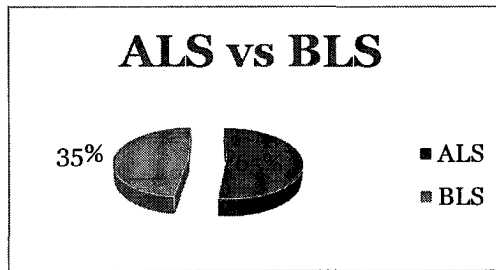
Team TEMS



STAFFING

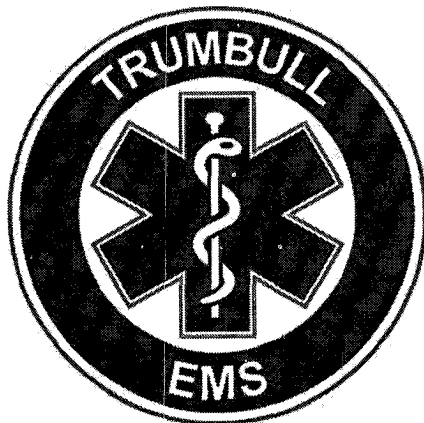
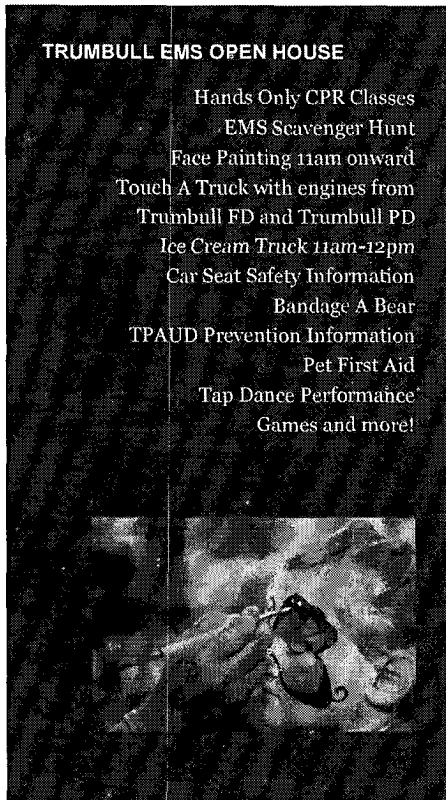
We successfully on boarded the new VEMS paramedics, who were given a warm welcome by our team. FT Paramedic Supervisor interviews have been conducted and decision will be made shortly. EMT staffing is doing better and continuing to on board new volunteers. Hosted successful staff meeting with new positions discussed and positive feedback.

STATS TO DATE



TEMS COMMISSION REPORT

05/2019 ONE TOWN ONE TEAM



Prompt and efficient prehospital emergency medical care and transport.

COMMUNITY ENGAGEMENT

- 5/2 Jane Ryan Girl Scout Troop Visit
- 5/5 Center for Family Justice Touch a Truck Event at Trumbull Mall
- 5/2 Ride to School TECEC
- 5/7 Community Hands Only CPR and Bleeding Control Faculty Class
- 5/11 TEMS Stop the Bleed Class/ Roller Derby Stand By
- 5/13 TEMS visits New Life Nursery School
- 5/14 TEMS Flag placement at Gates of Heaven Cemetery
- 5/14 TPAUD meeting
- 5/18 Trumbull EMS Open House
- 5/21-22 Hands Only CPR Madison Middle School
- 5/23-24 Hands Only CPR Hillcrest Middle School
- 5/21 TEMS Stop the Bleed
- 5/22 TEMS to Laurel School Preschool for visit
- 5/27 Memorial Day Parade

CLINICAL EDUCATION

- 5/10 ITLS for Advanced Providers
- 5/6 Pharmacology for ACLS meds and pediatric meds
- 5/13 Advanced Cardiac Arrest Review
- 5/20 IM Epinephrine Administration for EMTs
- 5/9 CT EMS EXPO (TEMS 901 on display)
- Multiple Advanced Cardiac Cath Lab rotations



TRUMBULL OPEN HOUSE

We hosted a very successful Open House which was well received by community members, and a truly successful team building experience. We had great interagency collaboration with our partners at TPD, TFD, Emergency Management/CERT, and so much more! Great team work by our TEMS team members who planned the event.

"Trumbull EMS hosted a great Open House this morning where the kids were able to participate in a Touch a Truck event, get free ice cream and face painting and of course get swag from their favorite EMTs, policemen and Firefighters. They had such a great time!"

YEARLY CALL ANALYSIS

2018	JAN.	FEB.	MARCH	APRIL	MAY	JUNE	JULY	AUGUST	SEPT.	OCT.	NOV.	DEC.	TOTAL
DAYS	31	28	31	30	31	30	31	31	30	31	30	31	
TOTAL CALLS	416	355	369	367	414	416	401	453	372	450	402.	414	4829
TEMS COVERED	391	329	348	352	380	390	372	392	339	429	362	381	4465
PERCENT COVERED	94%	92%	94%	96%	91%	93%	92%	86%	91%	95%	90%	92%	92%
MUTUAL AID	30	34	20	22	34	29	31	36	36	40	41	38	391
TOTAL RESPONSE TIMES	7.9	7.8	7.3	7.1	7.6	7.5	8.1	7.8	7.7	7.6	7.9	7.3	7.6
TRANSPORT RATE	72%	70%	73%	78%	77%	65%	77%	75%	78%	76%	85%	78%	75%
ALS INTERCEPT	6	9	10	9	1	7	15	24	2	15	7	7	112
2019	JAN.	FEB.	MARCH	APRIL	MAY	JUNE	JULY	AUGUST	SEPT.	OCT.	NOV.	DEC.	TOTAL
DAYS	31	28	31	30									
TOTAL CALLS	383	380	406	361									1530
TEMS COVERED	357	363	382	345									1447
PERCENT COVERED	93%	95%	94%	96%									95%
MUTUAL AID	26	24	26	17									93
TOTAL RESPONSE TIMES	7.2	7.7	7.2	7.8									7.5
TRANSPORT RATE	75%	72%	75%	82%									76%
ALS INTERCEPT	8	9	8	8									33

CONGRATS TO JEN AYERS AND GREG SARACINO FOR BEING AWARDED SVMC EMS VALUES RECOGNITION AWARD

CONGRATS TO JEN DIJOSEPH FOR BEING AWARDED THE CT STATE GEORGE A. GANUNG AWARD. RECOGNIZING AND COMMENDING VOLUNTEERS FOR HIS/HER DEDICATION TO THE SERVICE OF OTHERS IN HIS/HER COMMUNITY.



EMS WEEK

Open House kicked off EMS week and we had many successful EMS week celebrations. We gave out t-shirts for our team to wear on duty to show their pride and had a wonderful family picnic for all staff.

Team TEMS



STAFFING

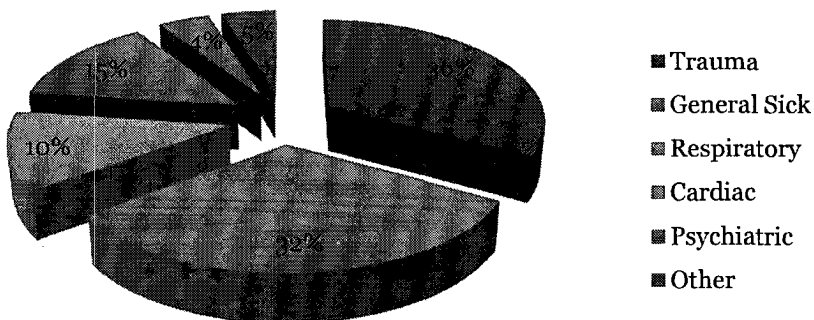
Congratulations to Paramedic Christopher Simoni on being appointed Trumbull EMS Paramedic Supervisor. Chris is an experienced paramedic and educator with a passion for Emergency Medicine and is excited to work with the Trumbull team and assist in the continued growth and success of our organization.

ALS vs BLS



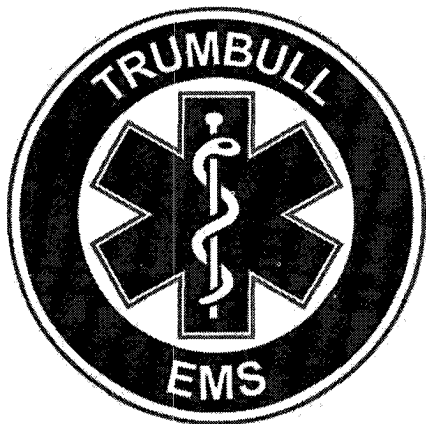
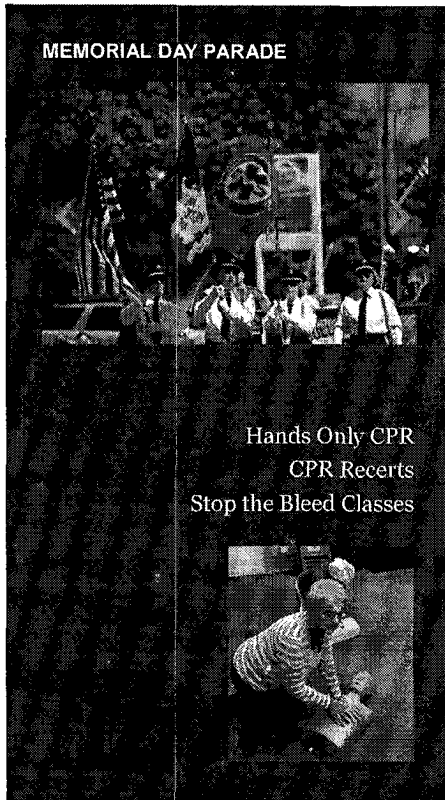
MONTHLY STATS

Type of Calls



TEMS COMMISSION REPORT

06/2019 ONE TOWN ONE TEAM



Prompt and efficient prehospital emergency
medical care and transport.

Only CPR and Stop the Bleed Classes, Event Medical standbys and more!

COMMUNITY ENGAGEMENT

- 6/4 CPR Coldwell Banker Staff (approx. 50 students)
- 6/5 TPAUD Annual Breakfast and year in Review
- 6/7 Special Olympics Law Enforcement Torch Run
- 6/10 Ride to School Jane Ryan
- 6/10 First Aid and CPR Senior Center
- 6/12 First Aid and CPR Senior Center
- 6/12 CPR first Aid for Transition CT
- 6/15 Run for Hope Standby
- 6/18 Trumbull High School Graduation Standby
- 6/22 Roller Derby Standby
- 6/22 BMX Standby
- 6/28-29 Trumbull Day

CLINICAL EDUCATION

- 6/5 Pediatric Prehospital Emergencies
- 6/11 Exertional Heat Stroke
- 6/25 EMS's role in Public Health POD Activation
- 6/28 Disaster Simulation Collab with Yale School of Nursing
- 6/29 6/28 Disaster Simulation Collab with Yale School of Nursing
- Multiple Advanced Cardiac Cath Lab rotations



Community Outreach

Another very busy, productive month in the community with several Hands

"I would like to give a huge kudos to both Meg and Bob. The last two Saturday's we have had calls drop at 0540ish. Both Bob and Meg have jumped on the truck early so the overnight crew could get out on time. We all know how discombobulating it can be to walk in and get thrown out onto a call almost immediately but they both have completely stepped up to the plate. Meg actually saw us getting ready to leave base this morning, parked her car in front and ran into the bay so she could take the call for us. Bob did the same exact thing last week. They are a prime example of what our Trumbull Family is about and I wanted them to get the recognition they deserve."

YEARLY CALL ANALYSIS

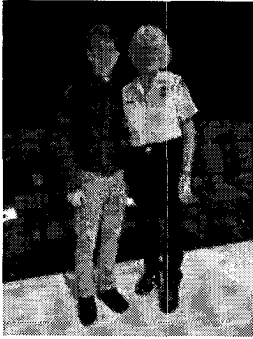
2018	JAN.	FEB.	MARCH	APRIL	MAY	JUNE	JULY	AUGUST	SEPT.	OCT.	NOV.	DEC.	TOTAL
DAYS	31	28	31	30	31	30	31	31	30	31	30	31	
TOTAL CALLS	416	355	369	367	414	416	401	453	372	450	402	414	4829
TEMS COVERED	391	329	348	352	380	390	372	392	339	429	362	381	4465
PERCENT COVERED	94%	92%	94%	96%	91%	93%	92%	86%	91%	95%	90%	92%	92%
MUTUAL AID	30	34	20	22	34	29	31	36	36	40	41	38	391
TOTAL RESPONSE TIMES	7.9	7.8	7.3	7.1	7.6	7.5	8.1	7.8	7.7	7.6	7.9	7.3	7.6
TRANSPORT RATE	72%	70%	73%	78%	77%	65%	77%	75%	78%	76%	85%	78%	75%
ALS INTERCEPT	6	9	10	9	1	7	15	24	2	15	7	7	112
2019	JAN.	FEB.	MARCH	APRIL	MAY	JUNE	JULY	AUGUST	SEPT.	OCT.	NOV.	DEC.	TOTAL
DAYS	31	28	31	30	31								
TOTAL CALLS	383	380	406	361	407								1937
TEMS COVERED	357	363	382	345	383								1830
PERCENT COVERED	93%	95%	94%	96%	94%								94%
MUTUAL AID	26	24	26	17	28								121
TOTAL RESPONSE TIMES	7.2	7.7	7.2	7.8	7.6								7.5
TRANSPORT RATE	75%	72%	75%	82%	79%								77%
ALS INTERCEPT	8	9	8	8	5								38

"The patient expressed his sincere thanks for the professional care you gave him. While not a Trumbull resident, he stated he was passing through and this was the best service he has received. He has chronic medical issues which means he needs to seek evaluation via emergent ambulance relatively frequently and said that he felt the care and attention he received from all 3 of you was by far superior."

As you know, Trumbull EMS takes pride in delivering prehospital care in a manner which delivers clinical excellence, while valuing the importance of kindness, empathy and communication. From his description of your care, on scene, enroute and during transfer of care, you clearly followed through with the standard of care we strive to maintain and I am truly thankful for your hard work and commitment, on this call and every call."

Stemi Kudos to Paramedic Gregory Saracino and EMT Dick Mayo for early recognition and activation of patient with 100% occlusion of proximal and mid LAD. Pt was treated and successfully discharged.

Well done to Paramedic Andrew Weber and EMT Ryan Gorton for successful critical airway management of unstable trauma patient, who was successfully discharged.



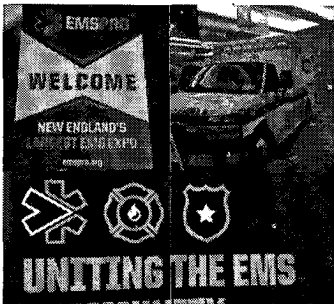
SCHOLARSHIP ANNOUNCEMENT

Congratulations to Trumbull High School Student Tim Farrelly. The Trumbull Emergency Medical Service Association awarded Tim the Peter Pagliaro Scholarship at Trumbull High School's Scholarship Evening. Tim is planning on studying towards his goal of becoming a Physician's Assistant and will be attending the University of Delaware. Trumbull EMS Administrative Assistant Barbara Crandall presented the award.

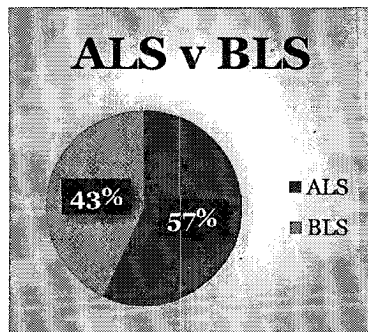
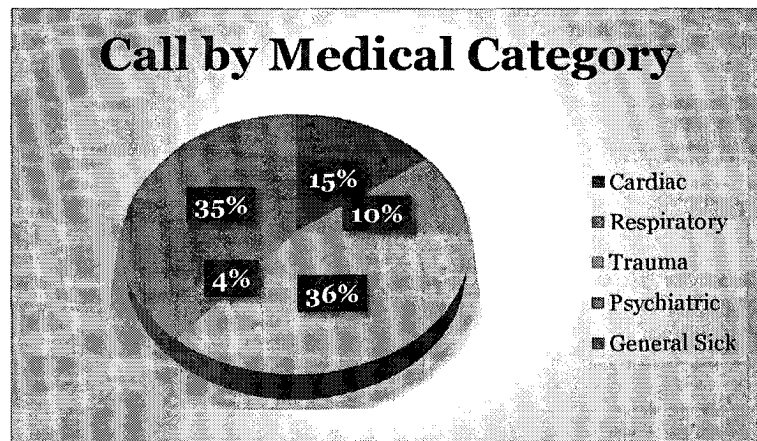
STAFFING

Paramedic Scott Zanks was appointed VEMS Operations Supervisor for the Trumbull site. Trumbull Paramedic Supervisor Chris Simoni has had a smooth first few weeks getting to know the team and assisting in implementing some excellent strategies to assist in reducing waste, improving time management with our team. Administrative Assistant Barbara Crandall announced her upcoming retirement for later this year. After 23 years of service, Barbara will be spending more time with her family. We are thankful to have her assist us as we look to find a suitable candidate and transition them in and forever grateful for all the work she has done for our Agency.

904 at the CT EMS EXPO



MONTHLY STATS



Chasing best practice; staying ahead of the game

We were proud to host Dr Samantha Scarneo's presentation on Exertional Heat Stroke. Trumbull is proud to be part of this proactive, evidence based new initiative and looking forward to expanding our approach to Exertional Heat Stroke to incorporate the upcoming revised state protocol and facilitate advanced lifesaving care in this area. The course covered important information on this life threatening emergency and the importance of prehospital on scene cooling where possible. There was a long and vibrant discussion afterwards regarding challenges faced when treating our patients and we all took away some great strategies. We were joined by Co-sponsors Dr. Valassis, Terence Sheehan and the Saint Vincent's Medical Emergency Department for cosponsoring the evening. Our Trumbull EMTs and Paramedics were thrilled to share the event with so many colleagues from neighboring agencies including Easton EMS, Greenwich EMS, Southbury

Ambulance, Stratford EMS, Newtown Ambulance, AMR Bridgeport, Valley EMS and Monroe EMS.

"It was such a pleasure to give a talk to such a positive and uplifting community who support best practices for the care of their patients. Looking forward to seeing their implementation strategy!" _Samantha Scarneo, PhD, ATC, Korey Stringer Institute

