Trumbull Emergency Medical Service Commission
June 28, 2022
7:00 pm
Council Chambers, Town Hall

Present: Chairman Diane Mayo, Commissioners Philip Lukianuk, Shea Gregg, Matthew Wheeler, Joel Hirshfield & Jeff Pranger

Also Present: Chief Leigh Goodman and Supervisor Christopher Simoni

The meeting was called to order at 7:10 pm by Chairman Mayo following the Pledge of Allegiance.

Guest Speaker: Supervisor Simoni presented information on our progress as part of the following nationwide quality improvement study.

Trumbull EMS is participating in the “National EMS Quality Improvement Partnership To Reduce Lights-And-Siren Use In EMS” study. The EMS Community is coming together with a group of world class experts to safely decrease the EMS use of lights-and-siren with a national performance improvement project. The goal is to reduce serious ambulance crashes and improve the safety of patients, providers & community members.

Public Comment
No public comment.

Past Minutes
A motion was made by Mr. Wheeler to approve the Commission minutes from May 31, 2022. Seconded by Dr. Gregg and approved by all present with Mr. Hirshfield and Mr. Pranger abstaining.

Chief’s Report
See attached Chief’s Report
Old Business
Building Update: Chief Goodman has no building update at this time

New Business

Paramedic Precepting Program: Program is moving forward with policy being written, consultation with medical control.

Funding:

At this time, Chief Goodman would like to request $2500 from Special Agency to spend to by new Trainer AEDs. Trumbull EMS’s current AEDs are out of protocol and need to be updated to compliment the current AEDs in use. Dr. Gregg would like to increase that amount to $3000, in the event the need for Trainer AEDs increases. A motion was made by Dr. Gregg to approve the use of $3000 from Special Agency to use for new Trainer AEDs. Motion seconded by Mr. Hirshfield and approved unanimously.

Adjournment
With there being no further business, a motion was made by Mr. Hirshfield to adjourn the meeting at 8:25 pm. It was seconded by Mr. Lukianuk and approved unanimously.

Respectfully submitted,

Katherine O’Connor
Clerk
Trumbull EMS is seeing a noted increase in our monthly fee for service revenue.

Although transport rates remain between 4-8% lower than historical highs, we have seen our revenue begin to climb toward prepandemic values.

While we do not have a final year end reconciliation, as of June 15th, we are on target to fully cover our revised operating expenses, and likely exceed those allowing the balance to offset benefit expenses carried by the Town.

Fee Revenue as of 06/15/2022 $1,511,116.94. This is $207,181.01 higher than our FY2021 end of year balance. Our monthly average shows an increase of 12% from FY2021.

By utilizing TEMS volunteers and exempt staff members provided approximately $22,740.00 worth of services during June to the town at no cost.

MENTAL HEALTH/WELLNESS

Trumbull EMS participated in the CT OEMS sponsored Traumatic Stress Relief (TSR) 5 day training with EMS providers from around the region to gain more practical tools for our ongoing strategic mental health & wellness plan.

Additionally, we helped launch Trumbull's Here 2 Help website. Here 2 Help supports survivors of suicide loss.
CALL VOLUME TRENDS

FY2014-FY2022
(06/15/2022)

Trumbull EMS is on track for a record call volume high.

The statistics included in this report are current to 06/15/2022.

Our call volume stands at 5088 total calls, almost 14% higher than the previous fiscal year and 7% higher than our previous record high in FY2019.

Trumbull EMS has also covered more calls this FY than we have in historical years, 5% higher than our previous record high in FY2019.

Since expanding our deployment pattern in February, we are seeing decreased requests into town for mutual aid.
With the implementation of our expanded deployment pattern, we are back to covering an average 95/6% of calls versus the FY low of 87%. Call volume trends can be seen below with record highs in green.

<table>
<thead>
<tr>
<th></th>
<th>Total Calls</th>
<th>TEMS Covered</th>
<th>Transports</th>
<th>Mutual Aid In</th>
<th>Mutual Aid Out</th>
<th>Trips Billed</th>
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<td>July</td>
<td>442</td>
<td>425</td>
<td>287</td>
<td>21</td>
<td>4</td>
<td>290</td>
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<tr>
<td>August</td>
<td>432</td>
<td>411</td>
<td>281</td>
<td>23</td>
<td>1</td>
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<td>September</td>
<td>455</td>
<td>412</td>
<td>282</td>
<td>46</td>
<td>4</td>
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<tr>
<td>October</td>
<td>452</td>
<td>433</td>
<td>274</td>
<td>22</td>
<td>7</td>
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<tr>
<td>November</td>
<td>480</td>
<td>445</td>
<td>309</td>
<td>36</td>
<td>29</td>
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<td>32</td>
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<tr>
<td>January</td>
<td>487</td>
<td>455</td>
<td>297</td>
<td>42</td>
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<tr>
<td>February</td>
<td>368</td>
<td>341</td>
<td>229</td>
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<td>March</td>
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<td>369</td>
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<td>312</td>
<td>20</td>
<td>26</td>
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<td>May</td>
<td>466</td>
<td>439</td>
<td>262</td>
<td>27</td>
<td>28</td>
<td>291</td>
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<td>June - 06/15/22</td>
<td>207</td>
<td>189</td>
<td>149</td>
<td>9</td>
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<td>124</td>
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<tr>
<td>Total</td>
<td>5088</td>
<td>4745</td>
<td>3272</td>
<td>353</td>
<td>241</td>
<td>3185</td>
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<tr>
<td>Monthly Average</td>
<td>424</td>
<td>395</td>
<td>273</td>
<td>29</td>
<td>20</td>
<td>265</td>
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**COMMUNITY OUTREACH & SPECIAL OPERATIONS**

During the Month of May, TEMS provided the town with multiple event and outreach staff, including SJHS & THS Graduation, Farmer's Market, TEMS Ride to School, TEMS Safe Sitter, Concert Medical standby and multiple CPR, First Aid and AHA programs.

We certified approximately 50 community members in CPR & first aid, along with multiple health care providers certified in CPR and PALS and over 250 people offered hands only CPR training. TEMS PACE hosted multiple CMEs including advanced 12 lead ECGs and our new wellness and resiliency series introduction.

We responded to and supported a critical hazard material/chemical spill public safety incident.
CLINICAL STATISTICS

**ALL DATA FROM 06/01/22-06/26/22**

**CRITICAL LIFE THREATS INTERRUPTED**
- 1 x Anaphylaxis/Severe Allergic Reaction
- 20 x Cardiac Dysrhythmia/Event
- 9 x Respiratory Distress/Failure
- 7 x Neurological
- 24 x Trauma

**PHARMACOLOGICAL INTERVENTIONS**
- 9 x Respiratory Emergencies
- 18 x Cardiac Emergencies
- 12 x Pain Management
- 5 x Diabetic Emergencies
- 2 x Overdose
- 10 x Other

**CRITICAL NOTIFICATION ALERTS**
- 55 x Trauma Alerts
- 6 x Stroke Alerts
- 2 x Infectious Disease Alerts
- 4 x Sepsis Alerts
- 2 x Cardiac Alerts

**STAFF**

We have interviews scheduled for per diem interviews planned for July and hope to schedule the FTE EMT interviews. Our current EMT per diem roster will see some turnover in the next few months secondary to staff graduating into higher level of care positions. We congratulate all our team members on their academic and professional success.

As part of our ongoing investment in our team members we are finalizing our new paramedic precepting program which will allow us to nurture and empower our newly certified paramedics as they start in their new roles, while allowing us to retain exemplary employees.

**FLEET**

We just received notification that sprinter 903 which was ordered in FY2021, has arrived in Mass. at the dealership and the team will be traveling there to review it & oversee any required customizations.

We do anticipate ongoing supply issues with our outstanding fleet orders. This is a recent article discussing the challenges faced by EMS Agencies with regards to supply chain issues.

From a patient:

The crew who came made me feel so safe. They gave me medicine to help my breathing. I am home & well thanks to their excellent care.

From a patient:

This is a recent article discussing the challenges with regards to supply chain issues. Click to read...