

**TOWN OF TRUMBULL
CONNECTICUT**



Trumbull Emergency Medical
Service Commission

Diane Mayo, Chairman

TEMS
250 Middlebrooks Avenue
Trumbull, CT 06611
203-452-5146

Leigh Goodman, Chief

Trumbull Emergency Medical Service Commission
July 27, 2021
7:00 pm
Trumbull Town Hall via Video Conference

Present: Chairman Diane Mayo, Commissioners Philip Lukianuk, Joel Hirshfield, Matthew Wheeler and Tom Kiely Jr

Also Present: Chief Leigh Goodman and Beverly Hill

The meeting was called to order at 7:00pm by Chairman Mayo following the Pledge of Allegiance.

Public Comment

No public comment.

Past Minutes

A motion was made by Mr. Hirshfield to approve the Commission minutes from June 29, 2021 as written.

Seconded by Mr. Wheeler and approved unanimously

Chief's Report

See attached Chief's Report

Beverly Hill exited the meeting at 7:05pm after being introduced to the Commission.

Old Business

COVID-19 report: See Chief's Report

Building update: Noted in the Chief's Report. Chief Goodman along with the Town of Trumbull are exploring several grant options. She is hoping to expedite the planning process to have a plan to present to secure a possible grant.

EMT Supervisor update: Noted in the Chief's Report. Sonny Ruskin will be leaving TEMS on August 1, 2021. Beverly Hill will be starting with TEMS on August 19th. Approximately 20 applications for the position were received and 17 of the applicants received a first interview, with the top 5 being offered a second interview.

New Business

No new business

Adjournment

With there being no further business, a motion was made by Mr. Wheeler to adjourn the meeting at 7:58pm. It was seconded by Mr. Kiely and approved unanimously.

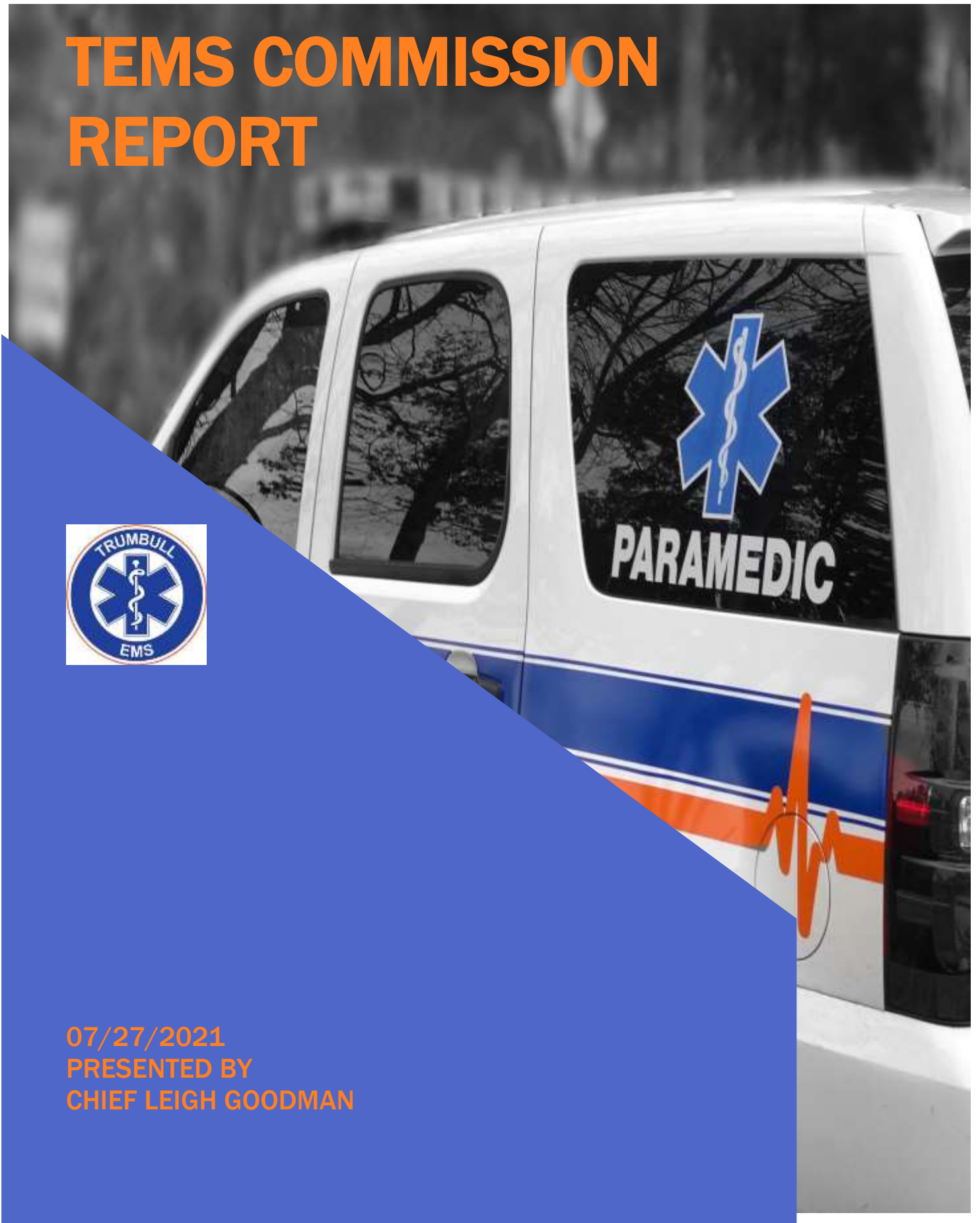
Respectfully submitted,

Katherine O'Connor
Clerk

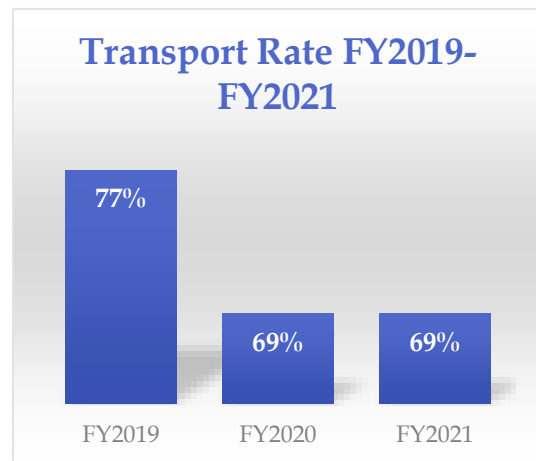
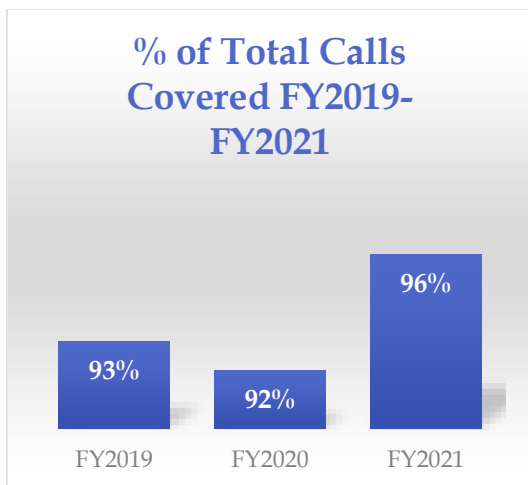
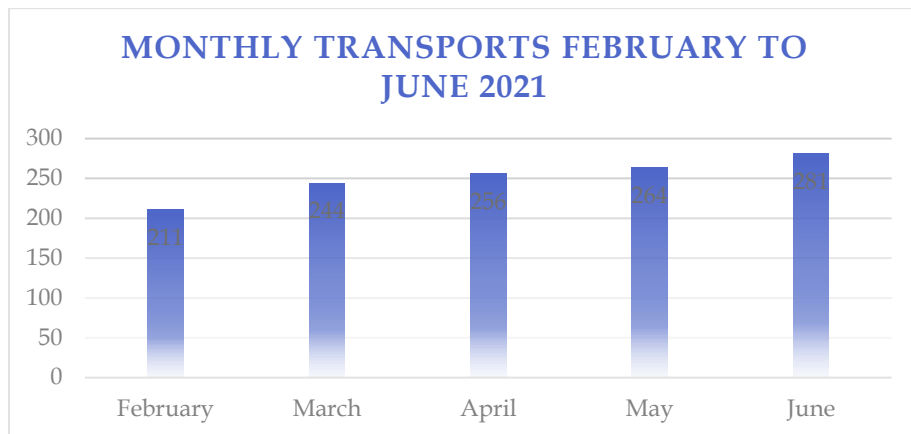
TEMS COMMISSION REPORT



07/27/2021
PRESENTED BY
CHIEF LEIGH GOODMAN

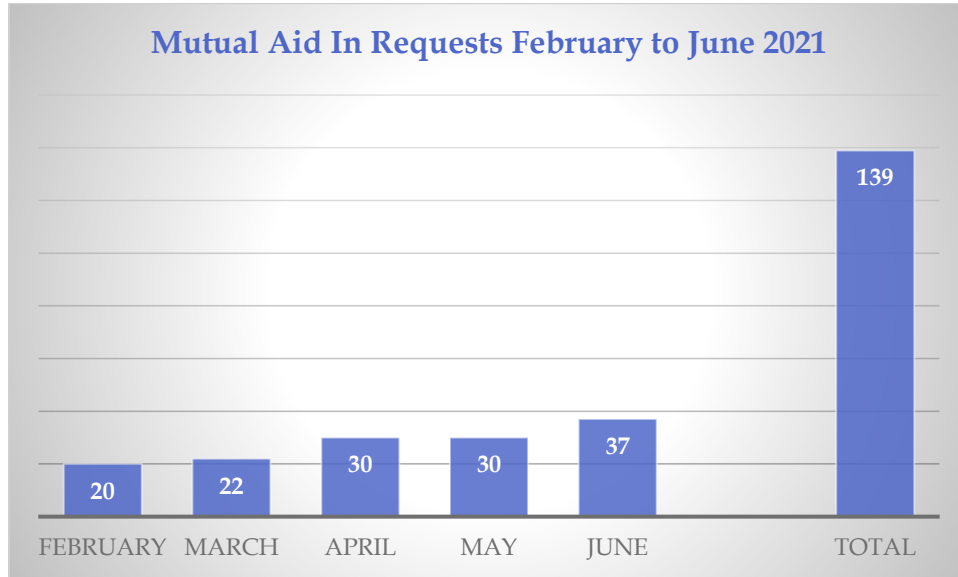


Trumbull EMS Post Pandemic Call Volume Trends

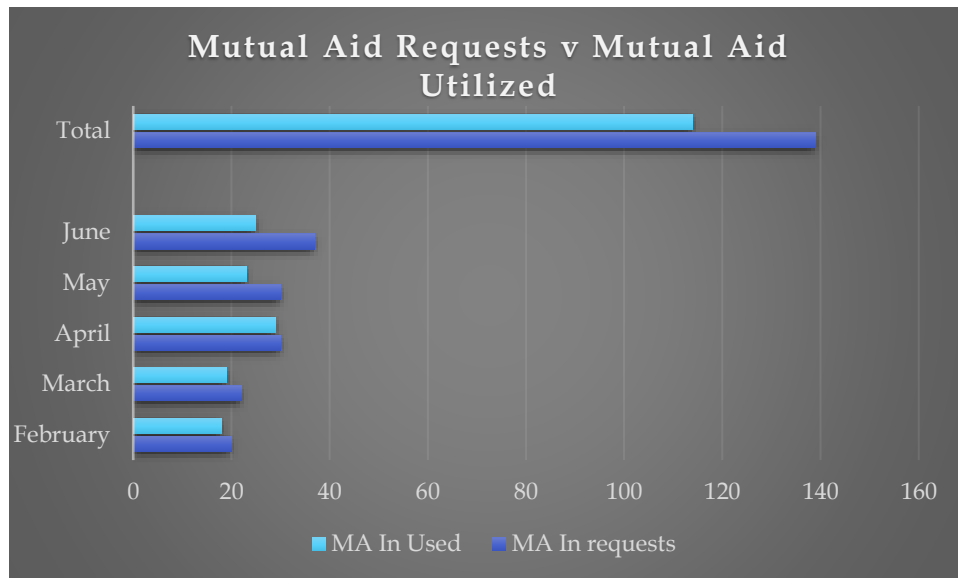


Mutual Aid In To Town Analysis February to June 2021

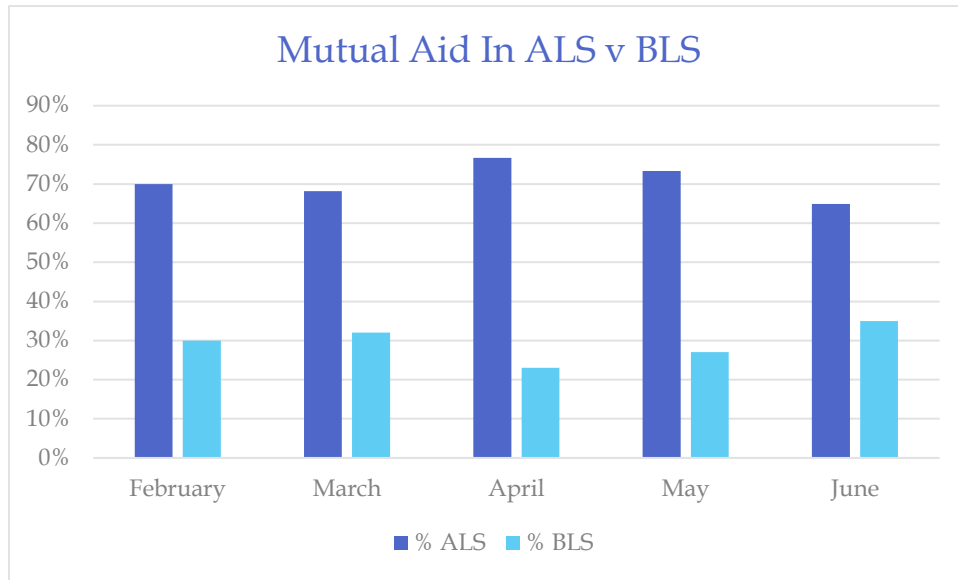
As our pandemic call volume begins to trend upwards, our mutual aid requests for assistance are creeping up, although we are still covering significantly more of our own calls than prior to our organization staff model changes.



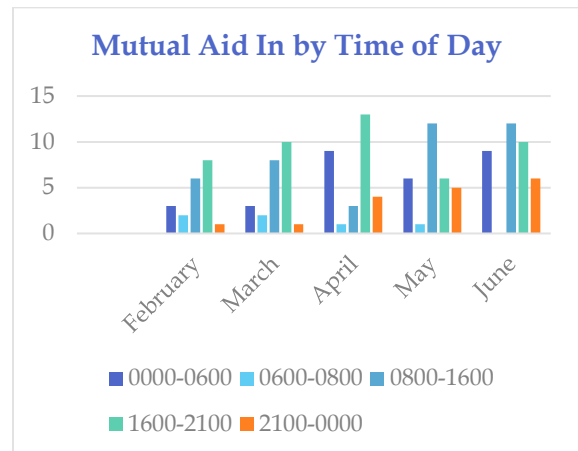
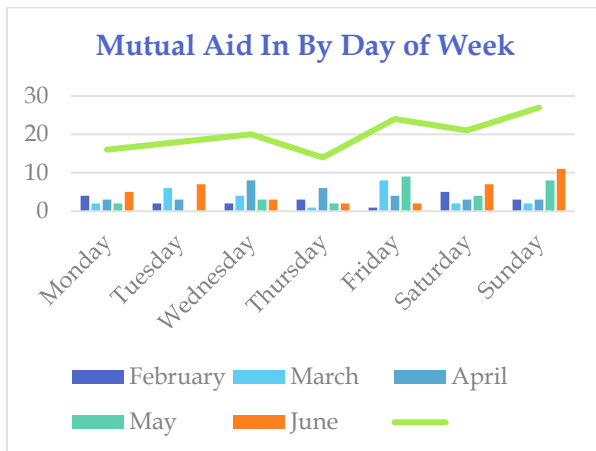
The graph below shows mutual aid requests versus mutual aid utilized. This highlights several opportunities where we were able to pull crews together using our administrative team members to cover calls that would have rolled to mutual aid.



ALS requests are clearly higher than BLS. Often this is simply that we need a paramedic to intercept with our available BLS unit.



In February 2021, we began consistently tracking mutual aid requests by time of day and day of week, to allow us to use accurate data when considering future deployment pattern changes.

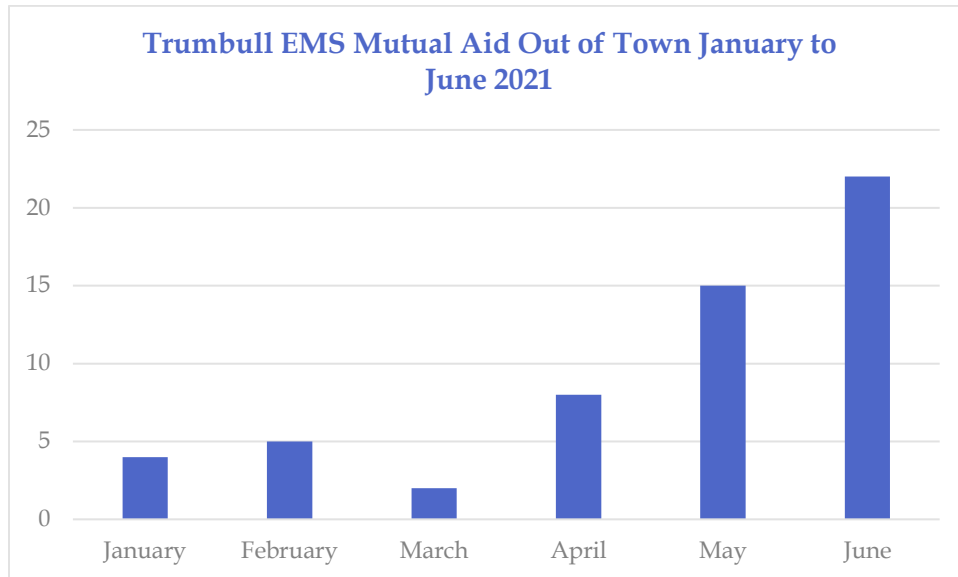


Based on current region wide trends, I strongly recommend adjusting our deployment patterns to increase our availability to cover our calls. Access to mutual aid is becoming increasingly difficult due to a region wide staffing shortage, and we must ensure we have enough resources to serve and protect our community.

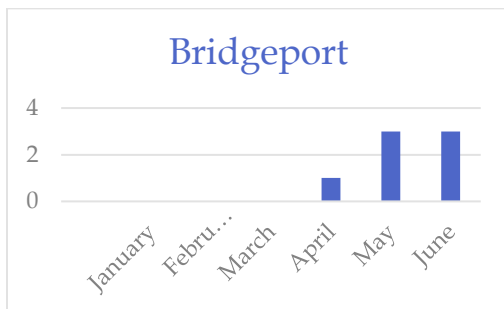
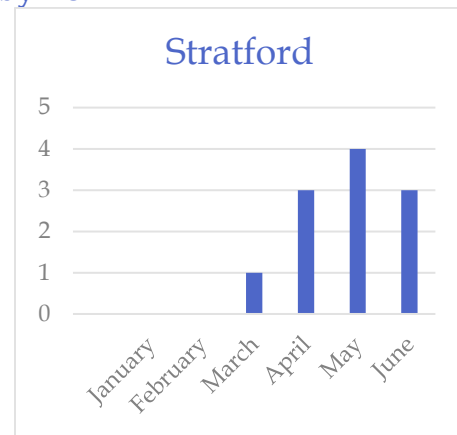
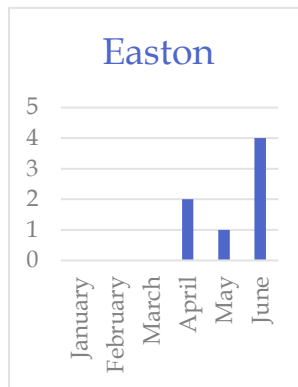
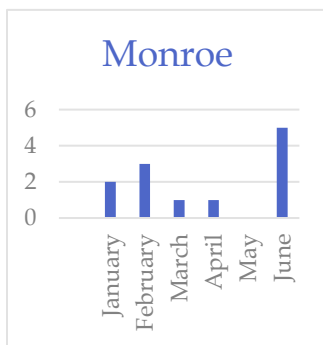
I hope to meet with key stakeholders over the next few weeks to discuss several deployment pattern options and the fiscal changes they would require.

Mutual Aid Out Of Town Analysis January 2021 to June 2021

Of note there has been a significant increase in requests for mutual aid to neighboring towns. This is a region wide issue, largely attributed to regional staffing shortage resulted in less available units. These trends are shown in the graph below.



Mutual Aid Out Of Town by Town



FISCAL YEAR 2021 CALL STATISTICS

2021	July	August	Sept.	Oct.	Nov.	Dec.	Jan.	Feb.	March	April	May	June	Total
Days	31	31	30	31	30	31	31	28	31	30	31	30	
Total calls	333	338	311	382	386	381	365	333	370	398	424	427	4448
TEMS Covered	306	327	300	368	367	368	348	316	354	377	409	410	4250
Percent covered	92%	97%	96%	96%	95%	97%	95%	95%	96%	95%	96%	96%	96%
Mutual Aid	26	16	17	17	23	18	17	18	19	29	23	25	248
Total response Times	7.68	7.51	7.3	7.6	7.2	7.3	7.6	8.1	7.6	7.8	7.6	7.65	7.6%
Transport Rate	72%	65%	67%	72%	72%	68%	72%	66%	69%	68%	65%	69%	69%
ALS Intercept	13	7	6	8	7	13	2	5	4	2	6	9	82
2020	July	August	Sept.	Oct.	Nov.	Dec.	Jan.	Feb.	March	April	May	June	Total
Days	31	31	30	31	30	31	31	28	31	30	31	30	
Total calls	420	373	391	418	403	380	424	346	336	364	361	324	4540
TEMS Covered	387	351	364	387	368	355	391	323	313	341	341	312	4233
Percent covered	92%	94%	93%	93%	91%	93%	92%	93%	93%	94%	85%	96%	92%
Mutual Aid	38	27	32	37	38	19	32	24	19	22	24	14	326
Total response Times	7.3	7.6	7.7	7.6	7.7	7.5	7.8	7.6	7.5	7.4	7.3	6.9	7.5
Transport Rate	69%	78%	71%	77%	72%	71%	73%	70%	66%	67%	66%	49%	69%
ALS Intercept	14	6	8	9	1	9	5	4	7	4	3	5	75

I am currently reviewing all our billing and community outreach revenue strategies and analyzing the data in order to ensure we are maximizing our opportunities and looking for any areas where we can adapt or modify for improvement if appropriate. We have several opportunities coming up for expanded clinical education programs along with department growth and I will present a short report once I have concluded the analytic study.



TEMS PACE COMMUNITY OUTREACH JULY 2021

Trumbull EMS continued to roll out several community education programs. We presented our Suicide Prevention & Overdose Prevention Program for Teens & Young Adults with our TPAUD Prevention Partners which was very successful and a full class on motivated and engaged young adults. We taught several CPR, AED & First Aid classes for local businesses as well as Town of Trumbull employees.

STAFF UPDATE

I am delighted to announce that EMT Beverly Hill has accepted the position as Full Time EMT Supervisor for the Town of Trumbull. We had almost 20 qualified candidates and held 2 rounds of interviews with a second for the top 5 candidates. Beverly impressed us in both her interviews with her passion for education, as well as mentoring and training new and inexperienced employees. She has worked within our industry for over 15 years and has extensive experience in training and management. It was evident that Bev had spent an extensive time learning about our service, our town and our needs. She showed great passion and enthusiasm about joining our team and delivered an excellent presentation on how she would work with our existing team members to enhance and grow our existing programs.



"Thank you so much for hosting this class. I feel so much better about helping my friend who struggles with depression. I would love to hear more about your CPR classes and hope to come back and certify soon."





TRUMBULL EMS SPECIAL OPERATIONS

Our Special Operations Division provided event medical standby services at multiple events including the extended Trumbull Day Events. We staffed a full Medical Triage Field Hospital with multiple roving teams, UTV support and established detailed incident action plans in the event of MCIs, extreme weather emergencies and other unexpected issues. We managed to support several incidents involving region wide resource depletion, and multiple calls involving unusual circumstances, such as Valley Rescues, Water Rescues & Complex Medical & Trauma Scenes. We had an active storm team for our earlier severe weather incident and supported the Trumbull Rotary Sunset 5K.



TEMS PACE CLINICAL EDUCATION MAY & JUNE 2021

Trumbull EMS continues to offer several continuing medical education classes and community education class including Respiratory Emergencies, EMS Safety, Behavioral Emergencies, ACLS, Smart Triage, Hemorrhage Control & more.

Our EMT students will be graduating this week and did a wonderful job. We invite you to celebrate their success at their graduation ceremony on 07/29/2021 at 6pm at EMS HQ.

Our Summer Accelerated EMT program students participated in our annual mass casualty simulation. Students were sent to respond to a realistic outdoor disaster event. This year students responded to a simulated disaster where an “out of control” vehicle driven by an elderly male patient drove into a large crowd at a community fair. TEMS EMTs, Paramedics were joined by community volunteers from Trumbull Health and Trumbull Nursing to help create a realistic and engaging experience for the students. Officers from Trumbull Police joined in on the simulated event.

Students had the chance to utilize their clinical skills while experiencing a very large and chaotic scene. They got to work on important skills such as critical decision making, scene management, team leadership, team work and communications. Students were able to learn in a safe and mentoring environment with comprehensive pre and post event briefings and support.

CT News 12 and CT Post both came down to film and report on the event and the students and volunteers all had an enriching and immersive learning experience.



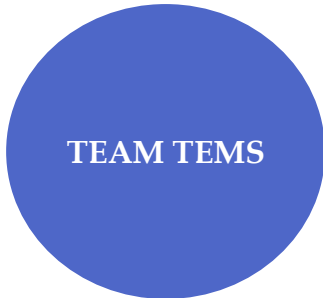
Our Clinical Education Team welcomed Paul Possenti from Bridgeport Hospital to present on Burn Management, and offered CMEs in Triage, Disaster and OBGYN. Additionally we are excited to co-host a mental health symposium on 7/31/21 with the CT Association of Paramedics and EMTs featuring multiple presentations, covering topics such as EMDR therapy, PTSD, Nutrition & Exercise, and stress management, along with lunch, raffles and amazing therapy dogs.

TRUMBULL EMS COMMENDATIONS & CY2020 AWARDS

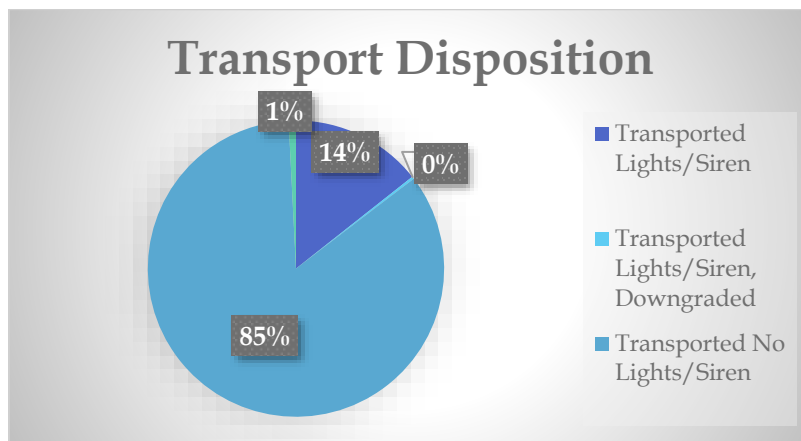
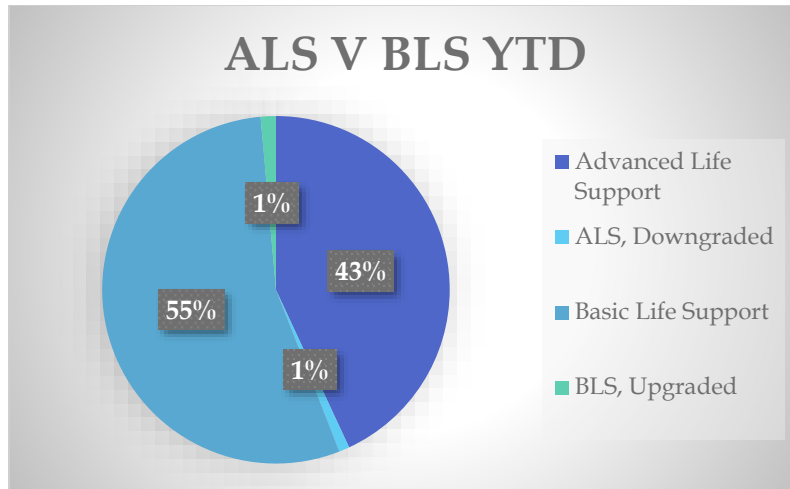
JULY 2021

C Calkins, Medic				General	Excellent Mentorship of TEMS PACE MCI
M Mallozzi, EMT		n//a	n/a	General	Certificate of Appreciation for dedication and professionalism as a volunteer
P Nguyen EMT				General	Certificate of Appreciation for dedication and professionalism as a volunteer
A Weber, Medic	S Filo EMT	P Nguyen EMT	n/a	Clinical	STEMI

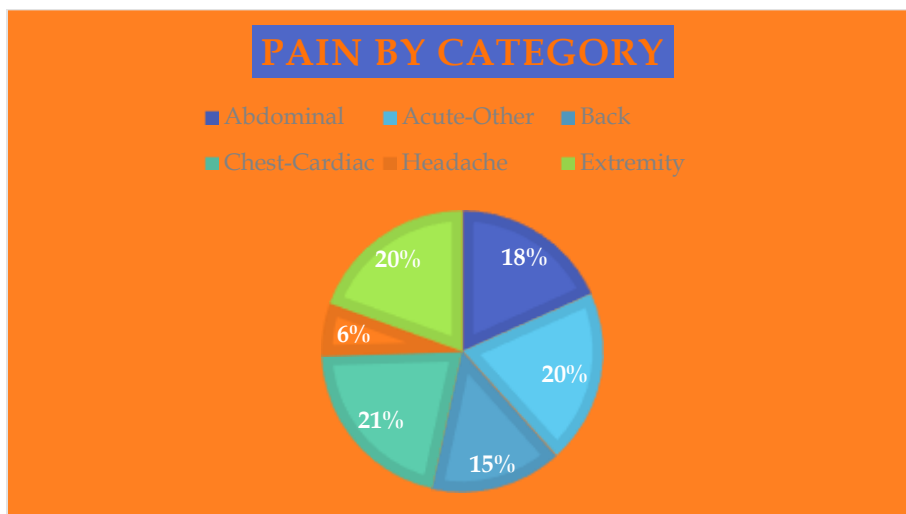
Your crew transported a 74yr male with an acute Inferior Wall MI with 100% blockage of the RAD, OM2 & 90% blockage of the LAD. The patient survived the event through your crew's rapid actions & treatment and is doing well s/p stent placement awaiting CABG. Thank you to you and your staff for continuing to strive for excellence in cardiac care.



TRUMBULL EMS GENERAL STATISTICS



Pain by Category



EMS SURVEILLANCE & ADVOCACY

Pandemic COVID-19

Current surveillance has shown some concerning trends and I have meetings scheduled this week to revisit our ongoing transition and surge plans.

I am reviewing the current OSHA Emergency Temporary Standards for COVID-19 to make sure we remain compliant with current regulations.

<https://www.federalregister.gov/documents/2021/06/21/2021-12428/occupational-exposure-to-covid-19-emergency-temporary-standard#h-303>

2021 Legislative Session

I am finalizing a summary of all the bills we have been tracking that may have a positive or negative impact on EMS and will provide a summary of any pertinent information at our next meeting.

Funding Opportunities

We continue to actively seek opportunities for grants and are actively tracking HR3728, which could provide opportunities for EMS construction funding.

General

We remain active members of our SW EMC Council, CT EMS Advisory Board Mental Health Sub-Committee, SWRCCC Board, Regional Suicide Advisory Board and many others.



TRUMBULL EMS ONE TOWN ONE TEAM