

**TOWN OF TRUMBULL  
CONNECTICUT**

Trumbull Emergency Medical  
Service Commission

Diane Mayo, Chairman



TEMS  
250 Middlebrooks Avenue  
Trumbull, CT 0661  
203-452-5146

Leigh Goodman, Chief

Trumbull Emergency Medical Service Commission  
August 27, 2019  
7:00 pm  
Trumbull Town Hall

**Present:** Chairman Diane Mayo, Commissioners Jeffrey Pranger, Matthew Wheeler, Philip Lukianuk, Joel Hirshfield, Thomas Kiely, Jr. and Dr. Shea Gregg (entered at 7:17 pm)

Also Present: Chief Leigh Goodman

The meeting was called to order at 7:04 pm by Chairman Mayo followed by the Pledge of Allegiance.

**Public Comment**

No public comment.

**Past Minutes**

Motion was made by Mr. Pranger to approve the EMS Commission minutes of June 25, 2019 as written. Seconded by Mr. Lukianuk and approved with abstentions from Dr. Gregg and Mr. Hirshfield.

Motion was made by Mr. Lukianuk to approve the EMS Commission minutes of April 16, 2019 as written. Seconded by Ms. Mayo and approved with abstentions from Mr. Kiely, Mr. Pranger and Mr. Wheeler.

Motion was made by Mr. Lukianuk to approve the EMS Commission minutes of May 13, 2019 as written. Seconded by Ms. Mayo and approved with abstentions from Mr. Kiely, Mr. Pranger and Mr. Wheeler.

**Chief's Report**

Chief Goodman reviewed her report from July/August noting

1. several outreach programs, including event coverage in Stratford where the TEMS Special Ops Team attended two large scale public events as part of the medical staff.
2. the Slow Down Move Over campaign is moving forward.
3. a cadaver lab CME is being scheduled for next year, as this training will be beneficial for RSI skills. Several other CMEs are being planned and will be announced as they are confirmed.
4. EMT Class graduated 15 students. Several field trips were taken including one to Troop G in Bridgeport. Students are in the middle of testing with many first time passes. Several have expressed an interest in volunteering with the service.

**Old Business**

Billing – Chief Goodman noted that Quick Med Claims began pulling EPCRs August 1. Different parameters have been set for the billing process that should increase revenue. Charts are pulled daily for processing. Our quality of billing compliance is very high with only minor changes being implemented. The Finance Department is still reviewing the paperwork for the write-off policy.

Dr. Gregg entered the meeting at 7:17 pm.

Veteran status should be a consideration in this policy. Ms. Mayo will look into this aspect of the policy.

Chief Goodman is also looking to finalize the bad debt write-off policy with the Finance Department.

**New Business**

1. RFQ for the new ambulance is out with quotations due September 12. It was determined that a new stretcher needs to be purchased because the current stretcher is beyond the recommended manufacturer's timeline for life expectancy and the anticipated retrofit is not a possibility.
2. New narcotic lock boxes have been installed with badge and pin access that allows up-to-date tracking.
3. Security upgrades for the EMS building are being discussed.
4. Renovation/replacement of the EMS building is being included in the Five Year Capital Plan for approval.

**Adjournment**

There being no further business, motion was made by Mr. Wheeler to adjourn the meeting at 7:37 pm. Seconded by Mr. Hirshfield and approved unanimously.

Respectfully submitted,

Barbara Crandall  
Executive Administrative Assistant

# TEMS COMMISSION REPORT

07/2019 ONE TOWN ONE TEAM

## JULY 4<sup>TH</sup> TRUMBULL TOWN HALL



Large Event Medical Standbys  
EMT-B Initial certs  
Stop the Bleed Classes



## COMMUNITY ENGAGEMENT

- 7/3 Special Operations Event Coverage at Stratford Fireworks
- 7/4 Trumbull Town Hall Reading
- 7/14 Trumbull Food Pantry Food Drive
- 7/21 Special Operations Stratford Blues on the Beach
- 7/17 CPR Recert for TPD
- 7/26 Rotary Club Sunset Run medical Standby
- 7/27 Bright Horizons Touch a Truck

## SUMMER EMT CLASS

- 7/10 Class Trip SWRCC
- 7/14 Student Volunteer at Trumbull Food Drive
- 7/16 Class Trip Bridgeport Hospital ED Tour
- 7/24 Class Trip CT State Police Troop G
- 7/29 Student EMS Olympics
- 7/31 EMT Graduation



## Community Outreach

Another very busy, productive month in the community with several CPR classes, Event Medical standbys and more! Thank you to EMT Bob Heilbrunn for his assistance with the Bright Horizons Touch-A-Truck.



Prompt and efficient prehospital emergency medical care and transport.

*“...from AMR Paramedic, who wanted to let me know how impressed he was with your efficient handling of a call he intercepted on. He stated that you gave an excellent patient care report with pertinent and accurate details, successfully packaged the patient to minimize on scene time and were professional in assisting him through transport. “*

## YEARLY CALL ANALYSIS

2018	JAN.	FEB.	MARCH	APRIL	MAY	JUNE	JULY	AUGUST	SEPT.	OCT.	NOV.	DEC.	TOTAL
DAYS	31	28	31	30	31	30	31	31	30	31	30	31	
TOTAL CALLS	416	355	369	367	414	416	401	453	372	450	402	414	4829
TEMS COVERED	391	329	348	352	380	390	372	392	339	429	362	381	4465
PERCENT COVERED	94%	92%	94%	96%	91%	93%	92%	86%	91%	95%	90%	92%	92%
MUTUAL AID	30	34	20	22	34	29	31	36	36	40	41	38	391
TOTAL RESPONSE TIMES	7.9	7.8	7.3	7.1	7.6	7.5	8.1	7.8	7.7	7.6	7.9	7.3	7.6
TRANSPORT RATE	72%	70%	73%	78%	77%	65%	77%	75%	78%	76%	85%	78%	75%
ALS INTERCEPT	6	9	10	9	1	7	15	24	2	15	7	7	112
2019	JAN.	FEB.	MARCH	APRIL	MAY	JUNE	JULY	AUGUST	SEPT.	OCT.	NOV.	DEC.	TOTAL
DAYS	31	28	31	30	31	30	31						
TOTAL CALLS	383	380	406	361	407	368	420						2725
TEMS COVERED	357	363	382	345	383	354	387						2571
PERCENT COVERED	93%	95%	94%	96%	94%	96%	92%						94%
MUTUAL AID	26	24	26	17	28	18	38						177
TOTAL RESPONSE TIMES	7.2	7.7	7.2	7.8	7.6	7.6	7.3						7.485714286
TRANSPORT RATE	75%	72%	75%	82%	79%	75%	69%						75%
ALS INTERCEPT	8	9	8	8	5	8	14						60

*“The environment you have created has been wonderful to learn in. Thank you for making an awesome summer and for going above and beyond to get us excited and engaged in the material. Big thank you for our surprise guest and extra resources.” –Jack, EMT student*

Congratulations to Paulina Howard and Shirley Mayo on successful management of acute allergic reaction with appropriate IM Epinephrine administration prior to ALS arrival.

Thank you to Ellen Mullen, Jackie Rizzitelli and all the faculty of our Summer EMT Class for their hard work.

## SCHOLARSHIP ANNOUNCEMENT

Congratulations to Trumbull EMT Paulina Howard on receiving the Peter Pagliaro Scholarship from the TEMS Association who stated her “submission was impressive” We join them in wishing her well in her future endeavors!

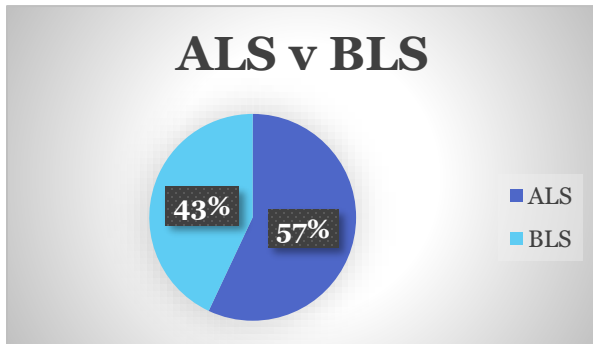
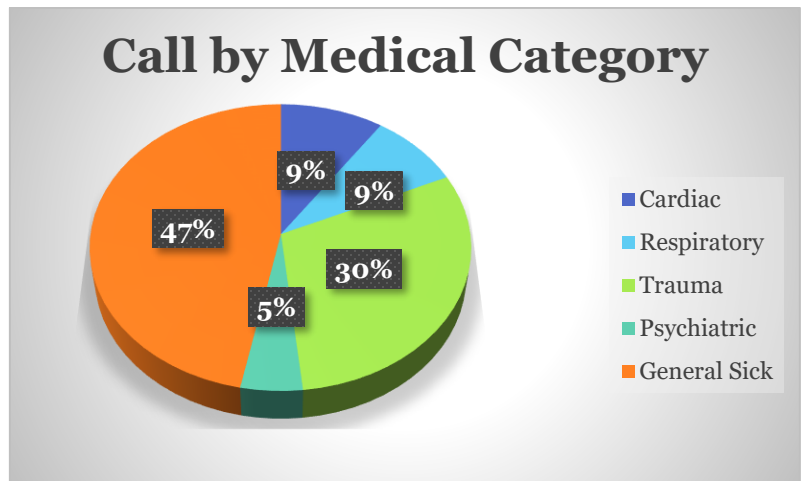


## EMT CLASS

We were thrilled to have 15 EMT students graduate from our Accelerated Summer Program. The class went very well, and the students were engaged and responsive. Our EMS faculty poured so much energy into this learning experience. We had an amazing graduation ceremony and it was clear that our instructors have left our students with a strong clinical foundation and well as a passion for EMS. The students were so happy and had so many positive things to say! Many of these students have begun testing at the NREMT and we have had so many first time passes already.

## MONTHLY STATS

### TEMS SPECIAL OPS



### TEMS SPECIAL OPERATIONS

Trumbull EMS was proud to be able to assist our neighboring community in managing their two large scale events. We sent our teams and UTV to the Stratford Blues on the Beach Event which hosts 40000-50000 people as well as their annual fireworks. Our crews worked professionally with the SEMS teams to provide reliable medical standby coverage and initial patient triage and treatment. We also were able to assist during a large scale MCI during the event that occurred in their town. We hope to further expand our Special Operations Division and are setting up training events for our UTV in the Fall.

*“Thank you to you and your staff for your support of our Fireworks. We had several patients where the ATV teams worked together to accomplish getting the patient in the hands of a transport unit. Your staff were professional collaborative and worked seamlessly with our staff.”*