Trumbull Library

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Computer and Internet Policy

The Trumbull Library is committed to ensuring the best possible access to computers and the internet for patrons who seek information and technology. The Library offers its patrons use of public computers, as well as access to the internet either through the use of its public computers or through patrons' connections of their personal devices to the Library's network.

The Library upholds and affirms the right of each individual to have access to constitutionally protected material. The Library also affirms the right and responsibility of parents to determine and monitor their children's use of Library materials and resources.

In Library Access

Computer access is available for 1-hour sessions, with the ability to extend to additional sessions provided no one is waiting on computer access. If someone is waiting on computer access, a reservation queue will be created for the next available computer.

Library staff members are available to help patrons access the Internet. Library staff can provide guidance on navigating websites and using online resources. However, they are unable to complete forms or enter personal information on behalf of patrons. Patrons who want more in-depth support with technology are encouraged to attend technology classes or drop-in sessions at the library.

- Adult reference area workstations are intended to be used only by adults. Exceptions may be made at the discretion of the Library Director, Supervisor, or Librarian in charge.
- Teen Center workstations are intended to be used only by students in Grade 6 through Grade 12. Exceptions may be made at the discretion of the Library Director, Supervisor or Librarian in charge.
- Children's area workstations are to be used only by children who are in 5th grade or younger. Exceptions may be made at the discretion of the Library Director, Supervisor, or Librarian in charge.

Children's Access and the Children's Internet Protection Act

In compliance with Children's Internet Protection Act (CIPA), the Library filters all its computers, and all access to the Internet through its network, to protect against access to obscene visual depictions, child pornography, and/or other material harmful to minors, as required by law. The filter may unintentionally block sites that have legitimate research value and fail to block objectionable content. Users should be aware that Internet filtering software installed for CIPA

compliance should not substitute for individual judgment and/or parental involvement and oversight. As the law allows, the Library will disable filtered Internet access to persons 18 or older who request it for bona fide research or any other lawful purposes.

Although all Library computers filter Internet sites in compliance with CIPA, filtering software does not always work reliably. Inappropriate material may still be accessible on all computers, including those in the Children's area. Parents who allow their minor children to use computers at the Library must understand that they are assuming the risk that inappropriate sites might be accessible. Neither the Library nor its staff undertakes oversight obligations with respect to minors in this regard.

User Guidelines

- All users of the Internet at the library are expected to use this resource in a responsible and courteous manner, consistent with the purposes for which it is provided.
- Patrons are asked to use headphones or mute sound to avoid disturbing others. Earbuds are available upon request.
- Public computers will wipe all personal data stored during a session. Patrons are advised to store their work on their own storage platform.
- Only Library software may be used. Users may not alter Library hardware or software, or disrupt the network.
- Failure to use the Internet or computer resources appropriately and responsibly may result in revocation of Library Technology and Internet Use privileges.
- Due to the emerging nature of technology, this policy is subject to change at the discretion of the Trumbull Library Board of Trustees.
- "In accordance with the General Statutes of Connecticut, Section 11-23, The Trumbull Library System Board of Trustees shall make and adopt bylaws, rules and regulations for the government of the library and reading room."

Revised and updated by the Trumbull Library Board of Trustees – July 8, 2026